

Via OHS Electronic CON Portal

December 12, 2018

Ms. Micheala Mitchell  
Hearing Officer  
Health Systems Planning Unit  
Office of Health Strategy  
450 Capital Avenue  
P.O. Box 340308  
MS# 51OHS  
Hartford, CT 06134-0308

Re: Certificate of Need Application: **Docket Number 18-32231-CON**  
Yale New Haven Hospital  
Termination of Primary Care Services  
Late File Response to Order

Dear Ms. Mitchell:

Attached please find the Yale New Haven Hospital (“Applicant” or “YNHH”) response to the Health System Planning Unit (“HSP”) Late File Order dated November 30, 2018. The response is provided in both Word and PDF format, and will be uploaded to the OHS CON portal.

Please do not hesitate to contact me at 203-688-5721 or [Jeryl.Topalian@ynhh.org](mailto:Jeryl.Topalian@ynhh.org) if you have questions or need additional information.

Sincerely,



Jeryl Topalian  
Director, Strategy & Regulatory Planning

cc: Cynthia Sparer, Sr. VP Operations, YNHHS  
Jennifer Willcox, VP Legal Services, YNHHS

The Applicant is hereby ordered to provide the following information to the Office of Health Strategy on or before the close of business on December 12, 2018:

1. **A detailed strategy that addresses planned initiatives to alleviate transportation barriers to patients that do not have access to a personal vehicle to travel to 150 Sargent Drive. In particular, OHS requests the following:**
  - **details and an update regarding the exploration of the provision of shuttle services to appointments ( e.g. location, hours, requirements for access);**
  - **the current bus routes and schedules for the proposed location;**
  - **the specific changes that the Applicant will advocate for if the expansion of current bus routes and schedules routes is required;**
  - **a current analysis regarding the efficacy and usability of the Applicant’s system-wide Uber contract if that service is still being considered by the Applicant as an option;**
  - **a timeline for the implementation of viable transportation options; and**
  - **a mechanism to evaluate the efficacy of implemented transportation initiatives once the transition from the Applicant to the health centers occurs.**

**Response:**

**Background**

Yale New Haven Hospital (YNHH) surveyed over 2,500 of its Primary Care Center (PCC) patients to better understand prevailing modes of transportation, and current and potential transportation challenges. The surveys were administered from June 19, 2018 to September 5, 2018, in several languages, including Spanish and Arabic, and the sample size was statistically significant at each of the several current PCC sites. The results of the survey showed that 66% of respondents utilize a car to get to their appointments, while 15% use public transportation, and 10% walk. Other transportation modes include medical taxi (5%), taxi/Uber/Lyft (3%), and other (1%).

The 33% of patients that did not use a car are distributed over 23 New Haven neighborhoods, with the largest concentration in the Hill, Fair Haven and Dixwell neighborhoods. In addition, nearly 30% of all respondents noted they had missed appointments due to transportation costs, with the reasons for missing the appointment evenly split among the cost of bus fare, cost of gasoline, and parking cost.

As requested by the Office of Health Strategy (OHS), YNHH has spent considerable time over the past two weeks exploring the potential for providing dedicated shuttle services. After thoughtful evaluation, we do not believe that implementation of a shuttle service will materially improve access. As previously noted, the 10% of patients who walk to YSC or SRC and the 15% of patients who use public transportation are located over 23 New Haven neighborhoods. A shuttle service would need to run from designated pick-up points to a designated drop-off point. Patients would still need to find a way to access the shuttle pick-up locations by walking or public transportation,

and then would need to wait for the shuttle. On the return trip, they would then need to walk or take public transportation back to their home from the shuttle drop-off points. Even if a shuttle ran every 30 minutes, it could add significant wait time. A bus or a ride-sharing service will provide more direct access and reduce waiting time.

## **Transportation Plan for the New Haven Primary Care Consortium (NHPCC)**

YNHH has developed a five point plan to address access including: 1) the provision of free patient parking proximate to the building with improved access for handicapped parking and medical vans; 2) YNHH funded ride-sharing service through Uber, 3) utilization of the Veyo program, 4) a commitment to advocate for enhanced bus services in Greater New Haven; and 5) a commitment to reevaluate the effectiveness of the plan, and modify as necessary once the site is operational.

### **1. Enhanced free parking**

As noted previously, the 150 Sargent Drive site will offer free surface level parking for the 66% of patients who utilize a car to get to their appointments, removing cost barriers for parking garages and on-street parking meters. The percentage of patients who will benefit from this change today is estimated at 66%, however, it is possible that a greater number of patients will decide to drive with the barrier of expensive and/or difficult to find parking removed. Significant capital improvements will be made to the lot at 150 Sargent Drive including: 1) re-grading of the lot; 2) the expansion of handicapped parking spots, and 3) demarcation of medical van drop-off and pick-up zone. The revised lot will provide 250 dedicated patient parking spaces, 38 of which will be handicapped spots. This will provide more than the necessary parking availability for patients of the NHPCC, as well as the Radiology and Blood Draw programs at 150 Sargent Drive. Additionally, the resurfacing and restriping of the lot will improve circulation and access to the building.

### **2. YNHH funded ride-sharing service**

Yale New Haven Health System (YNHHS) has a contract with Uber for a ride-sharing service which has been used successfully at Bridgeport Hospital to improve access for patients. This strategy will be an integral element of our transportation plan to enhance patient access at 150 Sargent Drive.

YNHH will offer a ride-sharing service, free of charge, to all current PCC patients who will transition to 150 Sargent Drive, regardless of financial or insurance status, provided they cannot get to 150 Sargent Drive by car, do not require special transportation assistance, and meet the following criteria for eligibility for the service: patients must live within 10 miles of 150 Sargent Drive, and where currently available public transportation requires one or more transfers or a trip of 40 minutes or longer.

YNHH leadership has met with Uber to discuss this program and Uber is prepared to fill this need. The program will be modeled after the Bridgeport Hospital program, which was established to

provide transportation assistance to their patients in order to provide greater access to their PCCs, rehabilitation center and other sites of care.

YNHH's transportation assistance program will include the following guidelines to ensure compliance with the Federal Anti-Kickback Statute and Beneficiary Inducement Law:

- It will not be provided in a manner related to the volume or value of the business from the patient, and it will not discriminate based on the type of insurance of a patient.
- It will not include air, luxury (excludes Select, Black, and SUV), or ambulance-level transportation.
- It will not be publicly marketed or advertised, and health care services will not be marketed or advertised in or outside of the vehicle as part of this program.
- It will not be paid for on a per-patient-transported basis (this means that payment of vendors on a mileage or other flat fee basis is permitted, but not a flat fee per patient). All arrangements with vendors to provide this service must prohibit the acceptance of tips or gratuities.
- It will only be provided to established patients, which include those who have already scheduled an appointment or have previously attended an appointment.
- It will only be provided to patients within 10 miles of the 150 Sargent Drive location.
- It will only be provided for the purpose of obtaining medically necessary items or services.
- It will only be provided to and from designated locations.
- The costs of local transportation will not be included, directly or indirectly, in any federal cost report or claim or otherwise shifted to any federal health care program.

Further guidelines will be developed and implemented for the ride-sharing service in New Haven prior to opening at 150 Sargent Drive. The ride-sharing service will be implemented upon transition of the Pediatric and Women's Services to 150 Sargent Drive in September of 2019. The Adult Medicine clinics will continue to operate at the current YSC and SRC locations until Spring 2020. Patients of these programs will be included in the ride-sharing service once the programs move to 150 Sargent Drive.

### **3. Veyo program:**

Medicaid beneficiaries with HUSKY A, C, and D, and limited benefit members that cannot drive themselves, and/or do not have a neighbor, friend, relative, or voluntary organization that can transport them to their appointment are eligible for Veyo non-emergency medical transportation (NEMT) assistance, which includes a combination of public transportation assistance, ride-share vehicle, wheel-chair accessible vans, and mileage reimbursement, if a family member has a car and is able to drive the patient to their appointment. YNHH staff at the PCCs will identify patients with special transportation needs, who would not be eligible for the YNHH ride-sharing service, and work to enroll those patients in the Veyo program, to access wheel-chair accessible vans.

Enhancing non-emergency medical transportation (NEMT) is also included as part of the Access to Care focus area of the Greater New Haven Community Health Improvement Plan (CHIP). YNHH is working with Project Access-New Haven, CSHHC, FHCHC, Planned Parenthood of Southern New England, the Department of Social Services (DSS), 211 and other area providers to enhance transportation to health care services for those in need. The strategy and action steps for improving NEMT is from the 2016 Greater New Haven CHIP:

Priority Area 1: Access to Care, Continued			
Strategy	Action Steps	Partners	Short term indicator
Increase number of young adults and adults who have a primary care provider or place in Greater New Haven, continued	<ul style="list-style-type: none"> <li>Enhance transition of pediatric patients to adult providers to ensure continuity of care                             <ul style="list-style-type: none"> <li>- Identify current practice at particular sites                                     <ul style="list-style-type: none"> <li>• Initial efforts within YNHH sites then expanding to others within the region</li> </ul> </li> <li>- Develop best practice suggestions</li> <li>- Determine best mechanism to share best practice suggestions with providers for implementation</li> </ul> </li> </ul>	Yale New Haven Hospital Pediatric Clinics, Milford Hospital, Fair Haven Community Health Center, Cornell Scott-Hill Health Center, Planned Parenthood of Southern New England, Northeast Medical Group, Yale Medical Group, Community Medical Group, other area providers	# of process improvement initiatives implemented to assist pediatric patients transitioning to adult providers from particular sites
Decrease the number of patients expressing difficulty in accessing health services due to the lack of nonemergency transportation	<ul style="list-style-type: none"> <li>a. Continue to research barriers and challenges and identifying solutions at an initial pilot site</li> <li>b. Consider co-location of services for ease of access</li> <li>c. Develop a directory of transportation services for seniors</li> <li>d. Explore modification of bus routes</li> <li>e. Explore need for expanded hours for transportation services (Cornell Scott Hill Health Center pilot site)</li> </ul>	Yale New Haven Hospital, Project Access-New Haven, Cornell Scott-Hill Health Center, Fair Haven Community Health Center, Planned Parenthood of Southern New England, Department of Social Services, 211, LogistiCare, other area providers	<ul style="list-style-type: none"> <li># of individuals expressing difficulty accessing healthcare services due to lack of nonemergency transportation obtained at a pilot site</li> <li># of transportation enhancement ideas implemented</li> </ul>

Note: LogistiCare has been replaced by Veyo.

More recently it has been combined with efforts related to the Accountable Health Communities (AHC) Grant and PCMH+ which include NEMT as part of their larger efforts.

Identifying patients at risk for transportation barriers, and working to connect these patients with transportation options is part of the NHPCC transition plan between the time of the CON approval and the proposed operational date for Pediatrics and Women’s Services of September, 2019.

#### 4. Enhanced bus routes

The 150 Sargent Drive location is served directly by current CT Transit bus routes 274 and 274C, which originate in downtown New Haven. In addition, routes 246 and 241 connect to Route 274, and individuals riding on those routes can stay on the same bus without the need to exit and transfer. All other CT Transit routes in New Haven have connecting stops in downtown New Haven, where individuals are able to transfer to Bus 274/274C to continue on to 150 Sargent Drive.

Bus routes and bus schedules from New Haven neighborhoods around the current PCC locations to 150 Sargent Drive are attached as Exhibit A. Exhibit B provides a map of all CT Transit bus routes in New Haven, a map showing New Haven neighborhoods, and examples of scenarios for patients to access 150 Sargent Drive via bus transportation from various neighborhoods, including Dixwell, Fair Haven, and Hill, the neighborhoods with the greatest concentrations of public transportation users. For example, a patient leaving from County Street in the Dixwell neighborhood would take the 241 bus directly to 150 Sargent Drive. Total travel time would be 16 minutes, and the bus leaves every 30 minutes. A patient leaving from Broadway and Howe, in the Dwight neighborhood would take the 241 bus, and then remain on that bus as it becomes the 274C. Total travel time to 150 Sargent Drive is 14 minutes, and the bus leaves every 30 minutes. However, for those living in Fair Haven and The Hill, two buses would be required. For Fair

Haven, the 215 bus and the 274 bus is needed, and travel time is 23 minutes, including 4 minutes of walking. The Hill neighborhood is served by the 265 bus, and then patients would need to change for 274 bus. Total travel time is 27 minutes, including 4 minutes of walking.

The NHPCC will advocate for a greater number of direct bus routes to 150 Sargent Drive from the New Haven neighborhoods. As noted above, many bus routes require passengers to change at the Green, and take the 274 bus to 150 Sargent Drive. In addition to increasing the number of direct bus routes, NHPCC will advocate for increased frequency of stops during “off peak times”, so that buses run every 15 minutes during the day, rather than on the half hour.

## **5. On-going Evaluation**

YNHH commits to conducting a formal evaluation of this plan in partnership with CSHHC and FHCHC following the opening of the 150 Sargent Drive location. Each FQHC will monitor “no show” and late appointments to determine if transportation was a factor, and Women’s and Pediatric patients will be surveyed during the period 6 – 12 months following the Fall 2019 opening to determine satisfaction access to the 150 Sargent Drive location. When the Adult Medicine clinics transition to 150 Sargent Drive in 2020, we will conduct a survey of that population as well.

### **Summary**

Upon approval of the proposed CON application, YNHH in collaboration with its partners CSHHC and FHCHC will finalize its patient transportation plan. Finalization includes:

- Defining final criteria and guidelines for the ride-sharing program consistent with the Federal Anti-Kickback Statute and Beneficiary Inducement Law
- Identify current PCC patients who meet the criteria for the ride-sharing program
- Expanding the YNHHS Uber contract, based on these parameters
- Developing work flows to map out the supporting processes
- Developing a communication plan to notify patients about transportation options
- Identifying patients eligible for a medical van who are not currently utilizing this benefit, and assist them with enrolling for the option
- Developing an advocacy program to work with CT Transit for direct and more frequent bus routes to service 150 Sargent Drive.

In summary, YNHH’s patient transportation plan will include a combination of multiple solutions including ample free on-site patient parking at 150 Sargent Drive, with improved access for medical vans and increased handicapped spaces, YNHH- funded ride sharing through Uber, Veyo assistance for eligible CT Husky beneficiaries, and advocacy for more convenient public bus service to/from 150 Sargent Drive. The NHPCC will evaluate the transportation plan once the transition to the 150 Sargent Drive occurs, and will make adjustments based on patient and provider feedback as needed.

- 2. A plan from each of the health centers that includes the eligibility criteria required to qualify for hardship waivers. Additionally, the Applicant should provide specific details about how it will work with the health centers to mitigate out-of-pocket-costs to patients resulting from the transition.**

**Response:**

**Criteria for Hardship Waivers**

As discussed at the hearing on November 28, 2018, both Fair Haven Community Health Center (FHCHC) and Cornell Scott Hill Health Center (CSHHC) are committed to ensuring that health care is available to the poorest and most vulnerable of our citizens. As required by the Health Resources Services Administration (HRSA), each Health Center has a hardship waiver process that is required to be applied in a manner so as to ensure that there are no barriers to care. Each Health Center is required to ensure that care is available to all, regardless of ability to pay, and utilizes waivers if its charges if payment would cause a hardship. In addition, under the NHPCC model the Health Centers have no incentive to withhold such hardship waivers, as any losses a Health Center experiences will be subsidized by YNHH through the Community Benefit Grant.

The Health Centers' policies were previously summarized in the Completeness Response Letter dated October 8, 2018. Each policy provides flexibility to the Health Center in evaluating whether a hardship has occurred that would entitle a patient to have his/her fees waived. The eligibility criteria for receiving hardship waivers at each of the Health Centers is outlined below:

***FHCHC:***

- If a patient is determined to have no income, the nominal fee will be waived, with approval of Patient Access Supervisor (or his/her designee).
- If a significant social or economic change has occurred, such as homelessness or a shut-off of utilities, the Fair Haven's Social Services can recommend waiving of a visit fee, with approval of VP of Clinical Affairs (or his/her designee).
- During the course of a clinical encounter, a patient may inform the clinician of extenuating circumstances that would lead to a clinician's recommendation for waiving the charges on the date of service. To authorize a waiver of charges on the date of services, approval must be given by the VP of Clinical Affairs (or his/her designee).

**CSHHC:**

Hardship Number	Category	Required Documentation
1	Patient is currently homeless.	None
2	Patient is being evicted or facing foreclosure.	Eviction or foreclosure notice. The document must show that the event happened within 6 months of the visit date.
3	Patient received a shut-off notice from a utility company.	Shut off notice from an electric, water/sewer, or gas utility company that says service has been or will be shut off. The document must show that the shut off happened within 6 months of the visit date.
4	Patient recently experienced domestic violence.	Court issued documentation.
5	Patient experienced the death of a close family member.	Death certificate, death notice from newspaper, funeral service program, funeral expenses, coroner's report, military notification of death, or other official notice of death. The document must show that the death happened within 6 months of the visit date.
6	Patient experienced a fire, flood, or other natural or human-caused disaster that caused substantial damage to property.	Police or fire report, insurance claim, or other document from a government agency or news source about the disaster. The document must show that the event happened within 6 months of the visit date.
7	Patient filed for bankruptcy.	Bankruptcy filing document from a court or other legal authority. The document must show that the bankruptcy happened within 6 months of the visit date.
8	Patient had medical expenses they couldn't pay.	One or more medical bills. The bill(s) must be within 6 months of the visit date.
9	Patient experienced unexpected increases in necessary expenses due to caring for an ill, disabled, or aging family member.	Receipts for bills or services related to a family member's care, like medical bills, home care services, or transportation receipts. The receipts must be from within 6 months of the visit date.
10	A hardship NOT listed in categories 1-9	A very limited number of other hardships qualify. Include any documentation that explains why the patient is requesting hardship waiver NOT listed in categories 1-9. The documentation must show that the hardship happened within 6 months of the visit date.

**YNHH Established Patient Assistance Fund**

The Applicant recognizes that there are differences between the charity care policies of YNHH and the two Health Centers and that this transition could impact selected patients. (As was previously submitted in the Applicant's CON application, 78% of the patient visits at the YSC PCC, and 68% of patient visits at the SRC PCC are covered under Medicaid. There will be no changes in out-of-pocket expenses of Medicaid patients under the NHPCC model.)

Thus, in order to mitigate any added out-of-pocket costs for uninsured and underinsured patients currently seen at the YNHH PCCs, YNHH commits to establishing a patient assistance fund to ensure that such costs are not a barrier to care.

Because the federal statutory and regulatory framework for health centers requires each Health Center to establish patient assistance policies that are applied consistently across every location, developing a program that benefits former PCC patients presents legal and operational challenges.



In addition, federal laws prohibit health care providers such as YNHH and the Health Centers from offering monetary benefits to induce patients to seek care from a particular provider or at a particular location. Accordingly, any patient assistance fund must be carefully developed, and federal regulatory approval will be required for certain components, as set forth below. YNHH and the Health Centers are committed to seeking any required approvals and will submit approval requests in advance of effectuating the transition to the Health Centers.

In accordance with the above, YNHH is committing to establish a fund to be used by the Health Centers to mitigate negative financial impact to PCC patients who would have been eligible for financial assistance at the PCC. The operational infrastructure will be developed and required regulatory approvals will be sought between approval and closing. YNHH and the Health Centers have agreed to the following elements of a patient assistance fund:

- YNHH will quantify the amount of financial assistance received by PCC patients in fiscal year 2018 and will establish a fund to be made available for PCC patients transitioning their care to the Health Centers as well as for their children (e.g. to ensure that any assistance available to a parent extends to their children, including as those children transition from pediatrics to adult medicine). This fund will be made available on an annual basis and will be funded for the duration of the NHPCC.
- Patients whose household income is between 200% and 250% of the federal poverty level will be eligible for assistance from the YNHH patient assistance fund up to the amount they are charged by the applicable Health Center.
- Patients whose household income is between 100% and 200% of the federal poverty line who receive a discount on charges under the applicable Health Center's sliding scale discount policy will be eligible for assistance from the YNHH patient assistance fund up to the amount of the discounted charge, subject to HRSA approval.
- Patients whose household income is below 100% of the federal poverty level who are charged a "nominal fee" under each Health Center's policy and who are not eligible for a hardship waiver will be eligible for assistance from the YNHH patient assistance fund, up to the amount of the "nominal fee", subject to HRSA approval.

In order to avoid allegations of patient inducement, and to preserve the financial stability of other Health Center locations, the patient assistance fund described above will only be available to patients who have received care at one of the YNHH PCCs during the thirty-six (36) months prior to the transition and to their children (including children born after the transition date).

The NHPCC partners will finalize the implementation of the patient assistance fund and will seek any required regulatory approvals prior to effectuating the proposed transition. The plan includes seeking HRSA approval of the hardship fund prior to or at the same time as approval is sought for the required changes in scope for each Health Center, which is anticipated to occur in the Fall of 2019.

## **Exhibit A**

# NEW HAVEN METRO AREA BUS SYSTEM MAP

## ROUTE KEY

Service operated by **CTtransit**, New Haven  
203-624-0151 • www.cttransit.com

- |                                   |                             |
|-----------------------------------|-----------------------------|
| 201 New Haven/Madison             | 241 Goffe Street            |
| 204 East Haven                    | 243 Whalley Avenue          |
| 206 East Chapel Street            | 246 Edgewood Avenue         |
| 212 Grand Avenue                  | 254 West Chapel Street      |
| 213 New Haven/North Branford      | 255 Ansonia-Seymour         |
| 215 New Haven/Wallingford/Meriden | 261 Boston Post Road        |
| 223 Lombard Street                | 265 Congress Avenue         |
| 224 State Street                  | 268 Washington Avenue       |
| 228 Whitney Avenue                | 271 Kimberly Avenue         |
| 229 New Haven/Waterbury           | 272 Union Avenue            |
| 234 Winchester Avenue             | 274 Sargent Drive           |
| 237 Shelton Avenue                | 278 Connector Downtown Loop |
| 238 Dixwell Avenue                |                             |



Service operated by **MILFORD TRANSIT**  
203-874-4507; www.milfordtransit.com

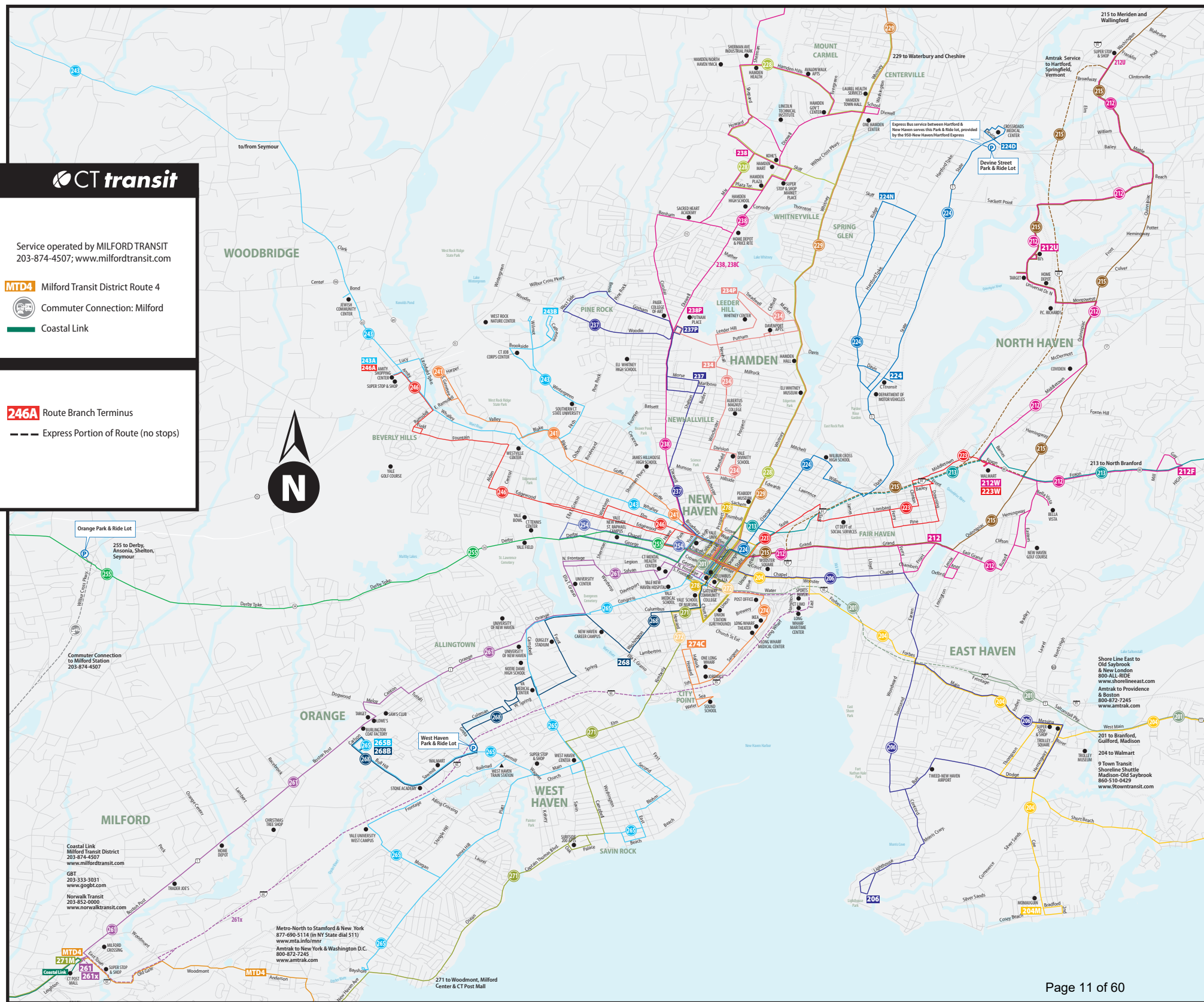
**MTD4** Milford Transit District Route 4

Commuter Connection: Milford

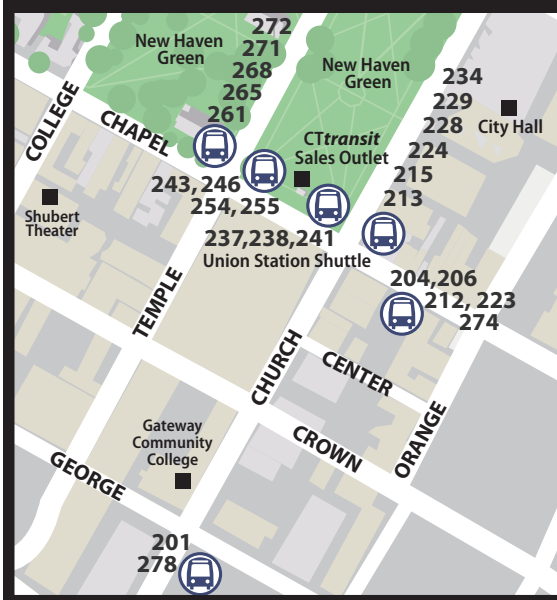
Coastal Link

**246A** Route Branch Terminus

Express Portion of Route (no stops)



## MAJOR DOWNTOWN BUS STOPS



# 237 SHELTON AVENUE

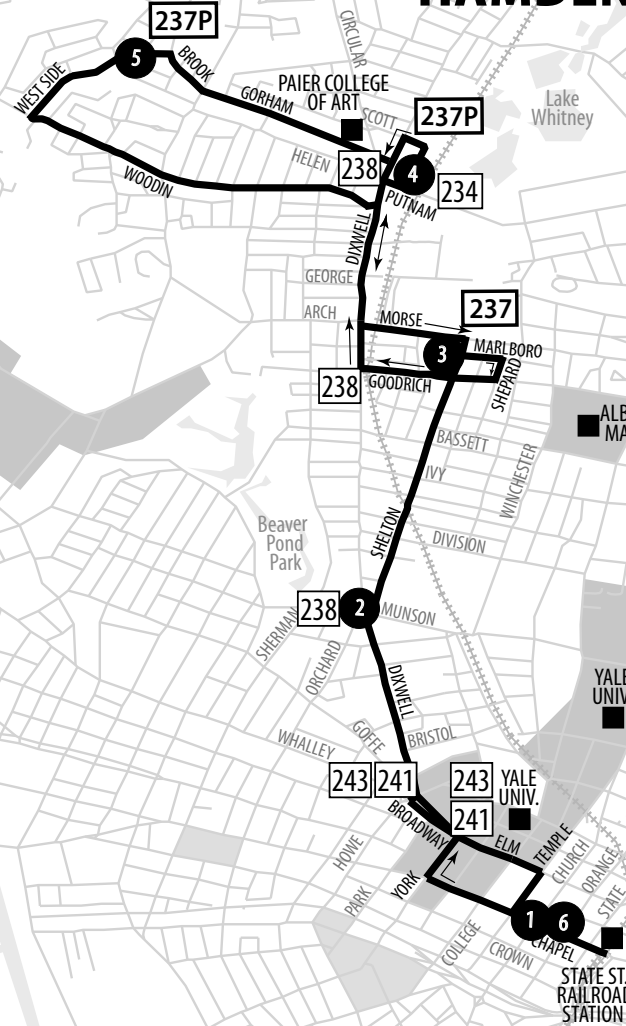
237 Marlboro Street

237P Putnam Place

Bus Schedule Effective October 8, 2017

## HAMDEN

## NEW HAVEN



### WHAT THE SYMBOLS ON THE MAP MEAN

**1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.

**238** Transfer Points show connections with other bus routes. The connecting route number is in the box. This is an example of where to transfer to the 238 route.

### MAJOR DOWNTOWN BUS STOPS

# 237 SHELTON AVENUE

Bus Schedule Effective October 8, 2017

237 Marlboro Street  
237P Putnam Place

## WEEKDAY SERVICE

### DwtN New Haven ▶ Shelton Ave ▶ Putnam Place

Timepoints	1	2	3	4	5
	Downtown New Haven Chapel & Church	Shelton & Munson (237 & 237P)	Marlboro & Shelton (237 & 237P)	Putnam Place Shopping Center (237P)	Pine Rock Terminus (237P)
<b>Route</b>					
<b>237</b>	..	5:50	5:55	..	..
<b>237</b>	6:15	6:24	6:30	..	..
<b>237</b>	6:45	6:54	7:00	..	..
<b>237</b>	7:15	7:24	7:30	..	..
<b>237P</b>	7:27	7:36	7:42	7:49	7:54
<b>237</b>	7:45	7:54	8:00	..	..
<b>237P</b>	8:00	8:09	8:15	8:22	..
<b>237P</b>	8:30	8:39	8:45	8:52	..
<b>237P</b>	9:00	9:09	9:15	9:22	9:27
<b>237P</b>	9:30	9:39	9:45	9:52	..
<b>237P</b>	10:10	10:19	10:25	10:32	10:37
<b>237P</b>	10:50	10:59	11:05	11:12	..
<b>237P</b>	11:30	11:39	11:45	11:52	..
	PM				
<b>237P</b>	12:10	12:19	12:25	12:32	12:37
<b>237P</b>	12:50	12:59	1:05	1:12	..
<b>237P</b>	1:30	1:39	1:45	1:52	..
<b>237P</b>	2:10	2:19	2:25	2:32	2:37
<b>237P</b>	2:50	2:59	3:05	3:12	..
<b>237P</b>	3:20	3:29	3:35	3:42	..
<b>237</b>	3:55	4:04	4:10	..	..
<b>237</b>	4:30	4:39	4:45	..	..
<b>237</b>	5:10	5:19	5:25	..	..
<b>237P</b>	5:25	5:34	5:40	5:47	5:52
<b>237P</b>	6:25	6:34	6:40	6:47	..

#### ROUTE KEY

**237** Marlboro St  
**237P** Putnam Place

### Putnam Place ▶ Shelton Ave ▶ DwtN New Haven

Timepoints	5	4	3	2	6	
	Pine Rock Terminus	Putnam Place Shopping Center	Marlboro & Shelton	Shelton & Munson	Downtown New Haven Chapel East of Church	Continues to route
<b>Route</b>						
<b>237</b>	..	..	5:55	6:02	T6:10	<b>206</b>
<b>237</b>	..	..	6:33	6:40	6:48	<b>206</b>
<b>237</b>	..	..	7:03	7:10	7:18	<b>206</b>
<b>237</b>	..	..	7:33	7:40	7:48	<b>206</b>
<b>237</b>	..	..	8:03	8:10	8:18	<b>206</b>
<b>237</b>	7:54	8:16	8:23	8:30	8:38	..
<b>237</b>	..	8:36	8:43	8:50	8:58	<b>206</b>
<b>237</b>	..	9:16	9:23	9:30	9:38	<b>206</b>
<b>237</b>	9:27	9:32	..	..	..	..
<b>237</b>	..	9:56	10:03	10:10	10:18	<b>206</b>
<b>237</b>	10:37	10:46	10:53	11:00	11:08	<b>206</b>
<b>237</b>	..	11:16	11:23	11:30	11:38	<b>206</b>
	PM					
<b>237</b>	..	11:56	12:03	12:10	12:18	<b>206</b>
<b>237</b>	12:37	12:46	12:53	1:00	1:08	<b>206</b>
<b>237</b>	..	1:16	1:23	1:30	1:38	<b>206</b>
<b>237</b>	..	1:56	2:03	2:10	2:18	<b>206</b>
<b>237</b>	2:37	2:46	2:53	3:00	3:08	<b>206</b>
<b>237</b>	..	3:16	3:23	3:30	3:38	<b>206</b>
<b>237</b>	..	3:46	3:53	4:00	4:08	<b>206</b>
<b>237</b>	..	..	4:23	4:30	4:38	<b>206</b>
<b>237</b>	..	..	4:53	5:00	5:08	<b>206</b>
<b>237</b>	..	..	5:33	5:40	5:48	<b>206</b>
<b>237</b>	5:52	5:58	6:05	6:12	T6:20	<b>206</b>

#### ROUTE KEY

**237** Downtown New Haven

# 237 SHELTON AVENUE

237 Marlboro Street  
237P Putnam Place

Bus Schedule Effective October 8, 2017

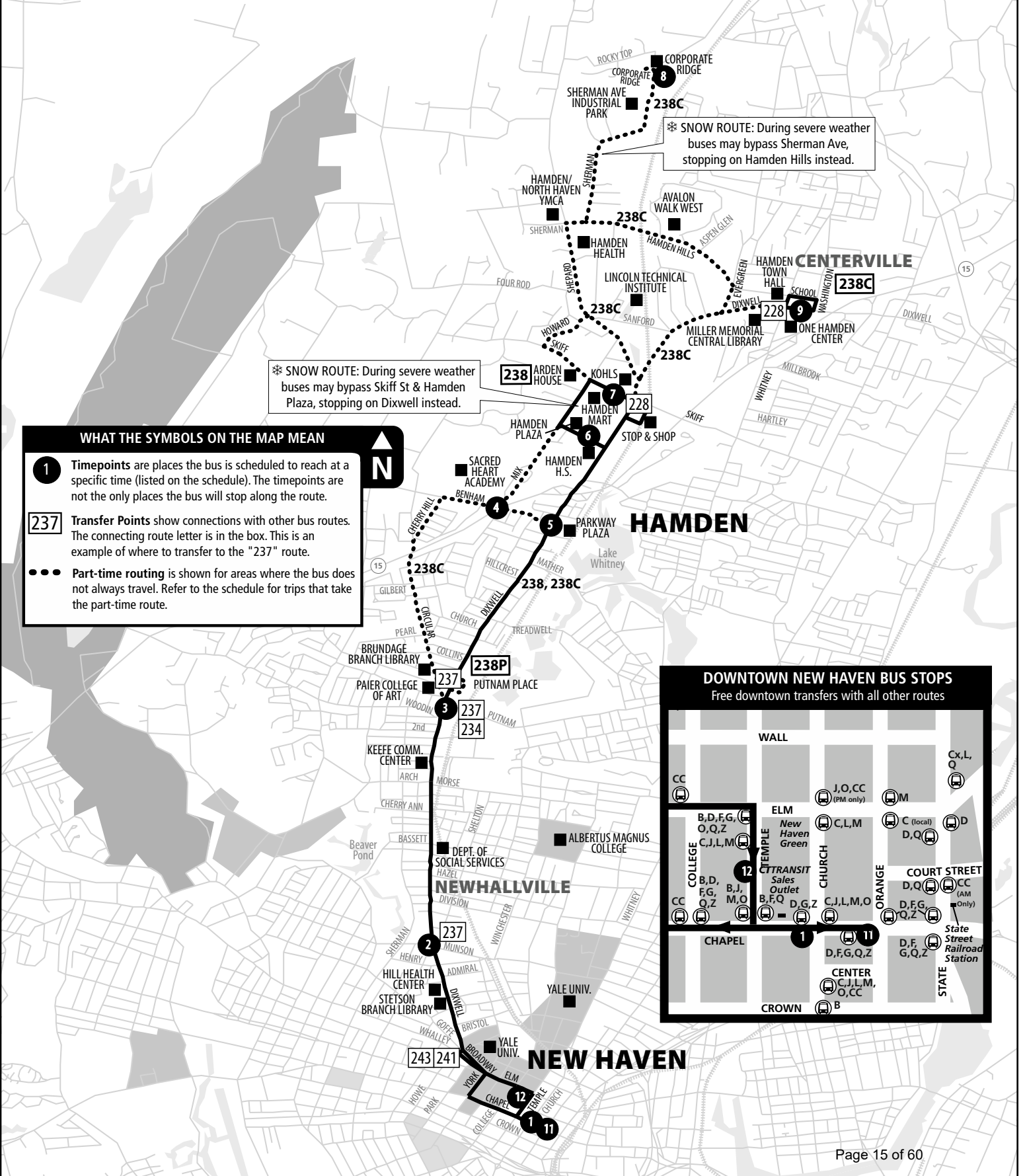
## NOTES

- Timepoints are places the bus is scheduled to reach at a specific time.
- The timepoints are not the only places the bus will stop along the route.
- .. No service is provided to that timepoint.
- T Time shown is at Temple at Center Green.

# 238 DIXWELL AVENUE

Bus Schedule Effective October 8, 2017

- 238 Hamden Plaza
- 238C Centerville
- 238P Putnam Place



\* SNOW ROUTE: During severe weather buses may bypass Sherman Ave & Hamden Plaza, stopping on Dixwell instead.

\* SNOW ROUTE: During severe weather buses may bypass Sherman Ave, stopping on Hamden Hills instead.

**WHAT THE SYMBOLS ON THE MAP MEAN**

**1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.

**237** Transfer Points show connections with other bus routes. The connecting route letter is in the box. This is an example of where to transfer to the "237" route.

••• Part-time routing is shown for areas where the bus does not always travel. Refer to the schedule for trips that take the part-time route.

**DOWNTOWN NEW HAVEN BUS STOPS**  
Free downtown transfers with all other routes

WALL	CC	J,O,CC (PM only)	Cx,L,Q
ELM	B,D,F,G,O,Q,Z	New Haven Green	C,L,M
TEMPLE	C,J,L,M	TRANSIT Sales Outlet	C (local)
CHURCH	B,D,F,G,O,Q,Z	B,J,M,O	D,Q
ORANGE	B,F,Q	D,G,Z	C,C (AM Only)
COURT STREET	C,J,L,M,O	D,E,F,G,Q,Z	D,F,G,Q,Z
CHAPEL	1	D,F,G,Q,Z	State Street Railroad Station
CROWN	11	C,C,J,L,M,O,CC	STATE
STATE	12	B	

238 Hamden Plaza  
 238C Centerville  
 238P Putnam Place

**WEEKDAY SERVICE**

	<b>New Haven ► Dixwell Avenue ► Hamden Plaza/Centerville</b>								
Timepoints	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>
Route	Downtown New Haven Chapel & Church	Dixwell & Munson	Dixwell & Putnam	Benham & Mix Trips via Circular (238C)	Dixwell & Benham Trips via Dixwell (238, 238C)	Hamden Plaza (238C)	Kohl's Skiff & Dixwell (238, 238C) (Stop & Shop 2-3 minutes earlier)	Sherman Ave. Ind. Park Corporate Ridge Rd (238C)	One Hamden Center Dixwell & Whitney (238C)
<b>238</b>	5:15	5:20	5:26	..	5:31	..	5:41	..	..
<b>238</b>	5:45	5:50	5:56	..	6:01	..	6:11	..	..
<b>238C</b>	6:00	6:10	6:18	..	6:23	..	6:33	6:43	6:52
<b>238</b>	6:15	6:25	6:33	..	6:38	..	6:48	..	..
<b>238C</b>	6:30	6:40	6:48	..	6:53	..	7:03	7:13	7:22
<b>238</b>	6:45	6:55	7:03	..	7:08	..	7:18	..	..
<b>238</b>	6:55	7:05	7:13	..	7:18	..	7:28	..	..
<b>238C</b>	7:05	7:15	7:23	..	7:28	R7:33	..	..	R7:38
<b>238C</b>	S7:15	7:25	S7:33	7:43	..	7:46	7:53	8:03	8:12
<b>238</b>	7:25	7:35	7:43	..	7:48	..	7:58	..	..
<b>238</b>	7:35	7:45	7:53	..	7:58	..	8:08	..	..
<b>238</b>	7:45	7:55	8:03	..	8:08	..	8:18	..	..
<b>238C</b>	S7:55	8:05	S8:13	8:23	..	8:26	8:33	8:43	8:52
<b>238</b>	8:05	8:15	8:23	..	8:28	..	8:38	..	..
<b>238</b>	8:15	8:25	8:33	..	8:38	..	8:48	..	..
<b>238</b>	8:25	8:35	8:43	..	8:48	..	8:58	..	..
<b>238</b>	8:35	8:45	8:53	..	8:58	..	9:08	..	..
<b>238</b>	8:45	8:55	9:03	..	9:08	..	9:18	..	..
<b>238</b>	8:55	9:05	9:13	..	9:18	..	9:28	..	..
<b>238</b>	9:05	9:15	9:23	..	9:28	..	9:38	..	..
<b>238</b>	9:15	9:25	9:33	..	9:38	..	9:48	..	..
<b>238</b>	9:25	9:35	9:43	..	9:48	..	9:58	..	..
<b>238</b>	9:35	9:45	9:53	..	9:58	..	10:08	..	..
<b>238</b>	9:45	9:55	10:03	..	10:08	..	10:18	..	..
<b>238</b>	9:55	10:05	10:13	..	10:18	..	10:28	..	..
<b>238</b>	10:05	10:15	10:24	..	10:29	..	10:40	..	..
<b>238</b>	10:15	10:25	10:34	..	10:39	..	10:50	..	..
<b>238</b>	10:25	10:35	10:44	..	10:49	..	11:00	..	..
<b>238</b>	10:35	10:45	10:54	..	10:59	..	11:10	..	..
<b>238</b>	10:45	10:55	11:04	..	11:09	..	11:20	..	..
<b>238</b>	10:55	11:05	11:14	..	11:19	..	11:30	..	..
<b>238</b>	11:05	11:15	11:24	..	11:29	..	11:40	..	..
<b>238</b>	11:15	11:25	11:34	..	11:39	..	11:50	..	..
<b>238</b>	11:25	11:35	11:44	..	11:49	..	12:00	..	..
	<b>PM</b>								
<b>238</b>	11:35	11:45	11:54	..	11:59	..	12:10	..	..
<b>238</b>	11:45	11:55	12:04	..	12:09	..	12:20	..	..
<b>238</b>	11:55	12:05	12:14	..	12:19	..	12:30	..	..
<b>238</b>	12:05	12:15	12:24	..	12:29	..	12:40	..	..
<b>238</b>	12:15	12:25	12:34	..	12:39	..	12:50	..	..
<b>238</b>	12:25	12:35	12:44	..	12:49	..	1:00	..	..
<b>238</b>	12:35	12:45	12:54	..	12:59	..	1:10	..	..
<b>238</b>	12:45	12:55	1:04	..	1:09	..	1:20	..	..
<b>238</b>	12:55	1:05	1:14	..	1:19	..	1:30	..	..



238 Hamden Plaza  
 238C Centerville  
 238P Putnam Place

## WEEKDAY SERVICE

	New Haven ► Dixwell Avenue ► Hamden Plaza/Centerville								
Timepoints	1	2	3	4	5	6	7	8	9
	Downtown New Haven Chapel & Church	Dixwell & Munson	Dixwell & Putnam	Benham & Mix Trips via Circular (238C)	Dixwell & Benham Trips via Dixwell (238, 238C)	Hamden Plaza (238C)	Kohl's Skiff & Dixwell (238, 238C) (Stop & Shop 2-3 minutes earlier)	Sherman Ave. Ind. Park Corporate Ridge Rd (238C)	One Hamden Center Dixwell & Whitney (238C)
Route	PM								
238	1:05	1:15	1:24	..	1:29	..	1:40	..	..
238	1:15	1:25	1:34	..	1:39	..	1:50	..	..
238	1:25	1:35	1:44	..	1:49	..	2:00	..	..
238	1:35	1:45	1:54	..	1:59	..	2:10	..	..
238	1:45	1:55	2:04	..	2:09	..	2:20	..	..
238C	1:55	2:05	2:14	..	2:19	..	2:30	2:40	2:49
238	2:05	2:16	2:28	..	2:35	..	2:47	..	..
238C	2:15	2:26	2:38	..	2:45	R2:52	..	..	R3:00
238C	2:25	2:36	2:48	..	2:55	R3:02	..	..	R3:10
238	2:35	2:46	2:58	..	3:05	..	3:17	..	..
238	2:45	2:56	3:08	..	3:15	..	3:27	..	..
238	2:55	3:06	3:18	..	3:25	..	3:37	..	..
238	3:05	3:16	3:28	..	3:35	..	3:47	..	..
238	3:15	3:26	3:38	..	3:45	..	3:57	..	..
238C	3:25	3:36	C3:48	3:53	..	R3:57	..	..	R4:05
238	3:35	3:46	3:58	..	4:05	..	4:17	..	..
238	3:45	3:56	4:08	..	4:15	..	4:27	..	..
238	3:55	4:06	4:18	..	4:25	..	4:37	..	..
238	4:05	4:16	4:26	..	4:32	..	4:42	..	..
238C	4:15	4:26	4:38	..	4:45	R4:52	..	..	R5:00
238C	4:25	4:36	4:48	..	4:55	R5:02	..	..	R5:10
238	4:35	4:46	4:56	..	5:02	..	5:12	..	..
238C	4:45	4:56	C5:08	5:13	..	R5:17	..	..	R5:25
238	4:55	5:06	5:16	..	5:22	..	5:32	..	..
238	5:05	5:16	5:26	..	5:32	..	5:42	..	..
238	5:15	5:26	5:36	..	5:42	..	5:52	..	..
238C	5:25	5:36	C5:46	5:51	..	5:55	6:02	E6:11	6:15
238	5:35	5:46	5:56	..	6:02	..	6:12	..	..
238	5:50	6:01	6:11	..	6:17	..	6:27	..	..
238	6:05	6:16	6:26	..	6:32	..	6:42	..	..
238P	6:15	6:27	T6:37	..	..	..	..	..	..
238	6:25	6:37	6:47	..	6:53	..	7:03	..	..
238	6:40	6:52	7:02	..	7:04	..	7:14	..	..
238	6:55	7:07	7:17	..	7:23	..	7:33	..	..
238	7:15	7:25	7:33	..	7:39	..	7:49	..	..
238	7:30	7:40	7:48	..	7:54	..	8:04	..	..
238	8:00	8:10	8:18	..	8:24	..	8:34	..	..
238P	8:00	8:10	T8:18	..	..	..	..	..	..
238	8:45	8:55	9:02	..	9:06	..	9:14	..	..
238	9:15	9:25	9:32	..	9:36	..	9:44	..	..
238C	10:15	10:21	10:28	..	10:31	R10:33	..	F10:52	R10:40
238	10:45	10:51	10:58	..	11:01	..	11:07	..	..

- 238 Hamden Plaza
- 238C Centerville
- 238P Putnam Place

## WEEKDAY SERVICE

	New Haven		Dixwell Avenue		Hamden Plaza/Centerville				
Timepoints	1	2	3	4	5	6	7	8	9
	Downtown New Haven Chapel & Church	Dixwell & Munson	Dixwell & Putnam	Benham & Mix Trips via Circular (238C)	Dixwell & Benham Trips via Dixwell (238, 238C)	Hamden Plaza (238C)	Kohl's Skiff & Dixwell (238, 238C) (Stop & Shop 2-3 minutes earlier)	Sherman Ave. Ind. Park Corporate Ridge Rd (238C)	One Hamden Center Dixwell & Whitney (238C)
<b>Route</b>	<b>AM</b>								
<b>238</b>	11:45	11:51	11:58	..	12:01	..	12:07	..	..
<b>238P</b>	12:45	12:51	12:58	..	1:01	..	1:07	..	..

### ROUTE KEY

- 238** Hamden Plaza
- 238P** Putnam Place

238 Hamden Plaza  
 238C Centerville  
 238P Putnam Place

**WEEKDAY SERVICE**

Hamden Plaza / Centerville ▶ Dixwell Avenue ▶ New Haven											
Timepoints	9	8	7	6	5	4	3	2	12	11	
Route	One Hamden Center Dixwell & Whitney	Sherman Ave. Ind. Park Corporate Ridge Rd	Kohl's Skiff & Dixwell	Hamden Plaza	Dixwell & Benham	Benham & Mix Trips via Circular	Dixwell & Putnam Trips via Dixwell	Dixwell & Munson	Downtown New Haven Temple at Center Green	Downtown New Haven Chapel East of Church	Continues to route
238	..	..	..	..	..	..	P4:59	5:08	5:17	..	254
238	..	..	..	..	..	..	P5:34	5:43	5:53	..	212U
238	..	..	5:44	5:47	5:49	..	5:53	6:03	6:13	..	212F
238	..	..	6:07	6:12	6:15	..	6:19	6:28	6:38	..	212U
238	..	..	6:24	6:29	6:32	..	6:36	6:45	..	6:55	212
238	..	..	6:34	6:39	6:42	..	6:46	6:55	..	7:05	212U
238	..	..	6:44	6:49	6:52	..	6:56	7:05	..	7:15	212
238	..	..	N6:48	6:59	7:02	..	7:06	7:15	..	7:25	212F
238	..	..	7:04	7:09	7:12	..	7:16	7:25	..	7:35	212
238	Y7:00	..	7:12	7:17	7:20	7:22	C7:26	7:35	..	7:45	..
238	Y7:08	..	7:19	7:24	7:27	..	7:31	7:40	..	7:50	212U
238	..	..	7:24	7:29	7:32	..	7:36	7:45	..	7:55	212
238	..	..	7:34	7:39	7:42	..	7:46	7:55	..	8:05	212F
238	7:24	E7:36	7:44	7:49	7:52	..	7:56	8:05	..	8:15	212
238	Y7:42	..	7:54	7:59	8:02	..	8:06	8:15	..	8:25	212U
238	..	..	8:04	8:09	8:12	..	8:16	8:25	..	8:35	212
238	..	..	8:14	8:19	8:22	..	8:26	8:35	..	8:45	212F
238	..	..	8:24	8:29	8:32	..	8:36	8:45	..	8:55	212
238	Y8:17	..	8:29	8:34	8:37	8:39	C8:46	8:55	..	9:05	212U
238	..	..	8:44	8:49	8:52	..	8:56	9:05	..	9:15	212
238	..	..	8:54	8:59	9:02	..	9:06	9:15	..	9:25	212F
238	..	..	9:04	9:09	9:12	..	9:16	9:25	..	9:35	212
238	..	..	9:14	9:19	9:22	..	9:26	9:35	..	9:45	212U
238	..	..	9:24	9:29	9:32	..	9:36	9:45	..	9:55	212
238	..	..	9:34	9:39	9:42	..	9:46	9:55	..	10:05	212W
238	..	..	9:44	9:49	9:52	..	9:56	10:05	..	10:15	212
238	..	..	9:54	9:59	10:02	..	10:06	10:15	..	10:25	212U
238	..	..	10:01	10:05	10:09	..	10:14	10:23	..	10:35	212
238	..	..	10:11	10:15	10:19	..	10:24	10:33	..	10:45	212F
238	..	..	10:21	10:25	10:29	..	10:34	10:43	..	10:55	212
238	..	..	10:31	10:35	10:39	..	10:44	10:53	..	11:05	212U
238	..	..	10:42	10:46	10:50	..	10:55	11:04	..	11:16	..
238	..	..	10:52	10:56	11:00	..	11:05	11:14	..	11:26	212W
238	..	..	11:02	11:06	11:10	..	11:15	11:24	..	11:36	212
238	..	..	11:12	11:16	11:20	..	11:25	11:34	..	11:46	212U
238	..	..	11:22	11:26	11:30	..	11:35	11:44	..	11:56	212
238	..	..	11:32	11:36	11:40	..	11:45	11:54	..	12:06	212F

238 Hamden Plaza  
 238C Centerville  
 238P Putnam Place

**WEEKDAY SERVICE**

Hamden Plaza / Centerville ▶ Dixwell Avenue ▶ New Haven											
Timepoints	9	8	7	6	5	4	3	2	12	11	
Route	One Hamden Center Dixwell & Whitney	Sherman Ave. Ind. Park Corporate Ridge Rd	Kohl's Skiff & Dixwell	Hamden Plaza	Dixwell & Benham	Benham & Mix Trips via Circular	Dixwell & Putnam Trips via Dixwell	Dixwell & Munson	Downtown New Haven Temple at Center Green	Downtown New Haven Chapel East of Church	Continues to route
PM											
238	..	..	11:42	11:46	11:50	..	11:55	12:04	..	12:16	212
238	..	..	11:52	11:56	12:00	..	12:05	12:14	..	12:26	212U
238	..	..	12:02	12:06	12:10	..	12:15	12:24	..	12:36	212
238	..	..	12:12	12:16	12:20	..	12:25	12:34	..	12:46	212W
238	..	..	12:22	12:26	12:30	..	12:35	12:44	..	12:56	212
238	..	..	12:32	12:36	12:40	..	12:45	12:54	..	1:06	212U
238	..	..	12:42	12:46	12:50	..	12:55	1:04	..	1:16	212
238	..	..	12:52	12:56	1:00	..	1:05	1:14	..	1:26	212F
238	..	..	1:02	1:06	1:10	..	1:15	1:24	..	1:36	212
238	..	..	1:12	1:16	1:20	..	1:25	1:34	..	1:46	212U
238	..	..	1:22	1:26	1:30	..	1:35	1:44	..	1:56	212
238	..	..	1:32	1:36	1:40	..	1:45	1:54	..	2:06	212W
238	..	..	1:42	1:46	1:50	..	1:55	2:04	..	2:16	212
238	..	..	1:52	1:56	2:00	..	2:05	2:14	..	2:26	212U
238	..	..	D2:00	D2:05	D2:10	..	D2:15	D2:24	..	D2:36	223W
238	..	..	2:02	2:07	2:12	..	2:17	2:26	..	2:38	212
238	..	..	D2:08	D2:13	D2:18	..	D2:23	D2:32	..	D2:44	206
238	..	..	2:11	2:16	2:20	H2:21	C2:30	2:40	..	2:52	212F
238	..	..	2:21	2:26	2:31	..	2:36	2:45	..	2:57	212
238	..	..	2:31	2:36	2:41	..	2:46	2:55	..	3:07	212U
238	..	..	2:41	2:46	2:51	..	2:56	3:05	..	3:17	212
238	..	..	2:51	2:56	3:01	..	3:06	3:15	..	3:27	212F
238	..	..	3:01	3:06	3:11	..	3:16	3:25	..	3:37	212
238	2:51	3:04	3:10	3:15	3:20	3:21	C3:27	3:37	..	3:49	212U
238	Y3:12	..	3:21	3:26	3:31	..	3:36	3:45	..	3:57	212
238	..	..	3:31	3:36	3:41	..	3:46	3:55	..	4:07	212F
238	..	..	3:41	3:46	3:51	..	3:56	4:05	..	4:17	212
238	3:28	3:41	3:50	3:55	4:00	..	4:05	4:15	..	4:27	212U
238	..	..	4:02	4:06	4:09	..	4:14	4:24	..	4:36	212
238	..	..	4:12	4:16	4:19	..	4:24	4:34	..	4:46	212F
238	..	..	4:22	4:26	4:29	..	4:34	4:44	..	4:56	212
238	4:16	4:25	4:32	4:36	4:39	..	4:44	4:53	..	5:05	212U
238	..	..	4:42	4:46	4:49	..	4:54	5:04	..	5:16	212W
238	..	..	4:52	4:56	4:59	5:01	C5:07	5:16	..	5:28	212F
238	..	..	5:02	5:06	5:09	..	5:14	5:24	..	5:36	212W
238	4:56	5:05	5:12	5:16	5:19	..	5:24	5:33	..	5:45	..
238	..	..	5:22	5:26	5:29	..	5:34	5:44	..	5:56	212F
238	5:18	5:28	5:36	5:40	5:43	..	5:48	5:58	..	6:10	212U
238	..	..	5:45	5:50	5:53	..	5:58	6:08	6:20	..	212W
238	..	..	5:55	6:00	6:03	..	6:08	6:18	6:30	..	212
238	..	..	6:05	6:10	6:13	..	6:18	6:28	6:38	..	..
238	..	..	6:15	6:20	6:23	..	6:28	6:38	6:50	..	212U

238 Hamden Plaza  
 238C Centerville  
 238P Putnam Place

## WEEKDAY SERVICE

Hamden Plaza / Centerville ▶ Dixwell Avenue ▶ New Haven											
Timepoints	9	8	7	6	5	4	3	2	12	11	
	One Hamden Center Dixwell & Whitney	Sherman Ave. Ind. Park Corporate Ridge Rd	Kohl's Skiff & Dixwell	Hamden Plaza	Dixwell & Benham	Benham & Mix Trips via Circular	Dixwell & Putnam Trips via Dixwell	Dixwell & Munson	Downtown New Haven Temple at Center Green	Downtown New Haven Chapel East of Church	
Route											Continues to route
PM											
238	Y6:29	..	6:38	6:43	6:46	..	6:51	7:00	7:10	..	212
238	..	..	6:57	7:01	7:04	..	7:08	7:17	7:25	..	212U
238	..	..	7:11	7:15	7:18	..	7:23	7:32	7:40	..	212
238	..	..	7:26	7:30	7:33	..	7:38	7:47	7:55	..	212U
238	..	..	7:51	7:55	7:58	..	8:03	8:12	8:20	..	212
238	..	..	8:12	8:16	8:19	..	8:23	8:32	8:40	..	212W
238	..	..	8:46	8:50	8:53	..	8:56	9:03	9:10	..	212U
238	..	..	9:16	9:20	9:23	..	9:26	9:33	9:40	..	212W
238	..	..	9:46	9:50	9:53	..	9:56	10:03	10:10	..	212U
234	..	..	011:07	011:10	011:12	..	011:19	..	011:42	..	..
238	10:41	11:10	11:17	11:23	11:26	..	11:28	11:34	11:40	..	212W
AM											
238	..	..	12:17	12:23	12:26	..	12:28	12:34	12:40	..	212W
238	..	..	1:07	1:13	1:16	..	1:18	1:24	1:30	..	212

### ROUTE KEY

- 238** Downtown New Haven
- 238** Downtown New Haven via Circular Ave
- 234** Downtown New Haven via Winchester Ave

238 Hamden Plaza  
238C Centerville  
238P Putnam Place

**NOTES**

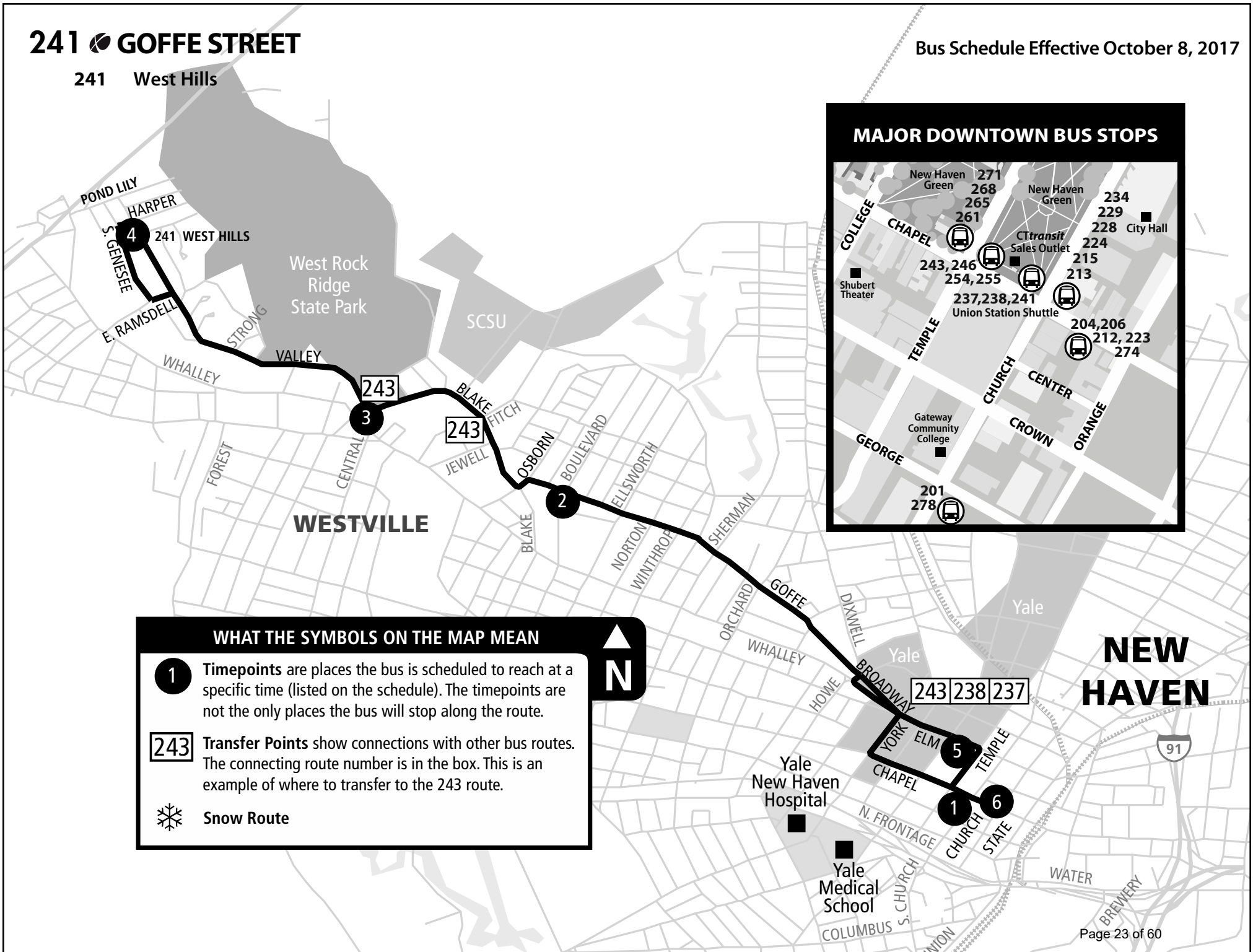
Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

- No service is provided to that timepoint.
- C** Trip stops on Circular and Dixwell Avenues.
- D** Trip operates school days only.
- E** The time shown is at Sherman Lane and Sherman Avenue. There is no service to Corporate Ridge.
- F** Trip operates to Centerville from downtown New Haven via Skiff to Dixwell. It then leaves Centerville at 10:41PM, arrives at Sherman Lane and Sherman Avenue at 10:50PM and Corporate Ridge Road at 11:10PM.
- H** Trip continues into Sacred Heart Academy on school days only. (Leave 2:24PM)
- N** Trip leaves Arden House at 6:54AM.
- O** Trip leaves Skiff & Dixwell at 11:07PM, travels down Dixwell Ave to Putnam Place (Leaves at 11:19PM) and to downtown New Haven via Leeder Hill and Winchester Ave.
- P** Trip leaves Putnam Place Shopping Center at 4:58AM, 5:32AM, and 11:19PM.
- R** Trip operates past, but not into, Hamden Plaza. Trip travels along Dixwell Avenue enroute to Centerville via Dixwell, Stop & Shop Plaza, Skiff Street to Dixwell Avenue.
- S** Trip stops on Circular and Dixwell Avenues and then continues to Sacred Heart Academy arriving at 7:38AM for the trip departing downtown at 7:15AM and 8:18AM for the trip departing at 7:55AM on school days only, upon request.
- T** Trip operates into the Putnam Place Shopping Center.
- Y** Trip departs from Centerville via Dixwell, Washington Avenue, School Street, Whitney, Dixwell to Skiff Street.

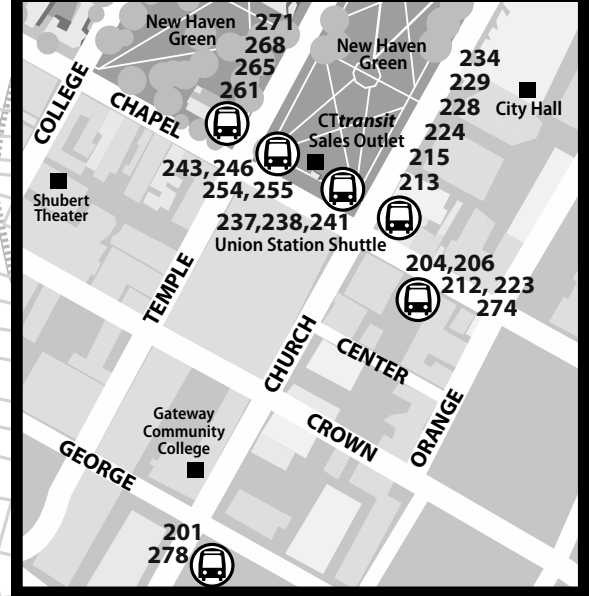
# 241 GOFFE STREET

241 West Hills

Bus Schedule Effective October 8, 2017



## MAJOR DOWNTOWN BUS STOPS



**WHAT THE SYMBOLS ON THE MAP MEAN**

**1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.

**243** Transfer Points show connections with other bus routes. The connecting route number is in the box. This is an example of where to transfer to the 243 route.

Snow Route

**N**

# NEW HAVEN

WEEKDAY SERVICE

**Downtown New Haven ➤ West Hills**

Timepoints	1	2	3	4
Route	Downtown New Haven Chapel & Church	Goffe & Ella Grasso Boulevard	Westville Valley & Blake	West Hills Harper & S. Genesee
241	5:45	5:52	5:56	6:01
241	6:00	6:07	6:11	6:16
241	6:20	6:27	6:31	6:36
241	6:40	6:47	6:51	6:56
241	7:00	7:09	7:13	7:18
241	7:15	7:24	7:28	7:33
241	7:40	7:49	7:53	7:58
241	8:00	8:09	8:13	8:18
241	8:20	8:29	8:33	8:38
241	8:40	8:49	8:53	8:58
241	8:55	9:04	9:08	9:13
241	9:25	9:34	9:38	9:43
241	9:55	10:04	10:08	10:13
241	10:25	10:34	10:38	10:43
241	10:55	11:04	11:08	11:13
241	11:25	11:34	11:38	11:43
241	11:55	12:04	12:08	12:13
PM				
241	12:25	12:34	12:38	12:43
241	12:55	1:05	1:09	1:15
241	1:20	1:31	1:36	1:42
241	1:50	2:01	2:06	2:12
241	2:20	2:31	2:36	2:42
241	2:45	2:56	3:01	3:07
241	3:00	3:11	3:16	3:22
241	3:20	3:31	3:36	3:42
241	3:50	4:01	4:06	4:12
241	4:15	4:26	4:31	4:37
241	4:35	4:46	4:51	4:57
241	4:55	5:06	5:11	5:17
241	5:15	5:26	5:31	5:37
241	5:40	5:51	5:56	6:02
241	6:25	6:36	6:41	6:47
241	6:55	7:06	7:11	7:17

ROUTE KEY

241 West Hills

Additional Weekday evening service is available, refer to route 243 schedule.

NOTES

- Timepoints are places the bus is scheduled to reach at a specific time.
- The timepoints are not the only places the bus will stop along the route.
- .. No service is provided to that timepoint.

**West Hills ➤ Downtown New Haven**

Timepoints	4	3	2	5	6	Continues to route
Route	West Hills Harper & S. Genesee	Westville Valley & Blake	Goffe & Ella Grasso Boulevard	Downtown New Haven Temple @ Center Green	Downtown New Haven Chapel East of Church	
241	6:05	6:10	6:14	6:25	..	274C
241	6:22	6:27	6:31	6:43	..	274C
241	6:42	6:47	6:51	..	7:03	274C
241	7:02	7:07	7:11	..	7:23	274C
241	7:20	7:25	7:29	..	7:43	274C
241	7:40	7:45	7:49	..	8:03	274C
241	8:05	8:10	8:14	..	8:28	274C
241	8:20	8:25	8:29	..	8:43	274
241	8:45	8:50	8:54	..	9:08	274C
241	9:01	9:06	9:11	..	9:23	274
241	9:16	9:21	9:26	..	9:38	274C
241	9:46	9:51	9:56	..	10:08	274C
241	10:16	10:21	10:26	..	10:38	274C
241	10:46	10:51	10:56	..	11:08	274C
241	11:16	11:21	11:26	..	11:38	274C
PM						
241	11:46	11:51	11:56	..	12:08	274C
241	12:16	12:21	12:26	..	12:38	274C
241	12:46	12:51	12:56	..	1:08	274C
241	1:16	1:21	1:26	..	1:38	274C
241	1:46	1:51	1:56	..	2:08	274C
241	2:16	2:21	2:26	..	2:38	274C
241	2:46	2:51	2:56	..	3:08	274C
241	3:11	3:16	3:21	..	3:33	274C
241	3:26	3:31	3:36	..	3:48	..
241	3:46	3:51	3:56	..	4:08	274C
241	4:16	4:21	4:26	..	4:38	274C
241	4:46	4:51	4:56	..	5:08	274C
241	5:01	5:06	5:11	..	5:21	274
241	5:18	5:22	5:26	..	5:38	274C
241	5:40	5:44	5:48	..	5:58	274
241	6:13	6:18	6:23	6:35	..	..
241	6:48	6:53	6:58	7:10	..	243B
241	7:23	7:28	7:33	7:45	..	..

ROUTE KEY

241 Downtown New Haven



# 243 WHALLEY AVENUE

243B Brookside  
243A Amity Road

Bus Schedule Effective August 26, 2018

❄️ SNOW ROUTE: During severe weather buses may be unable to serve the JCC, buses will stop on Amity instead.

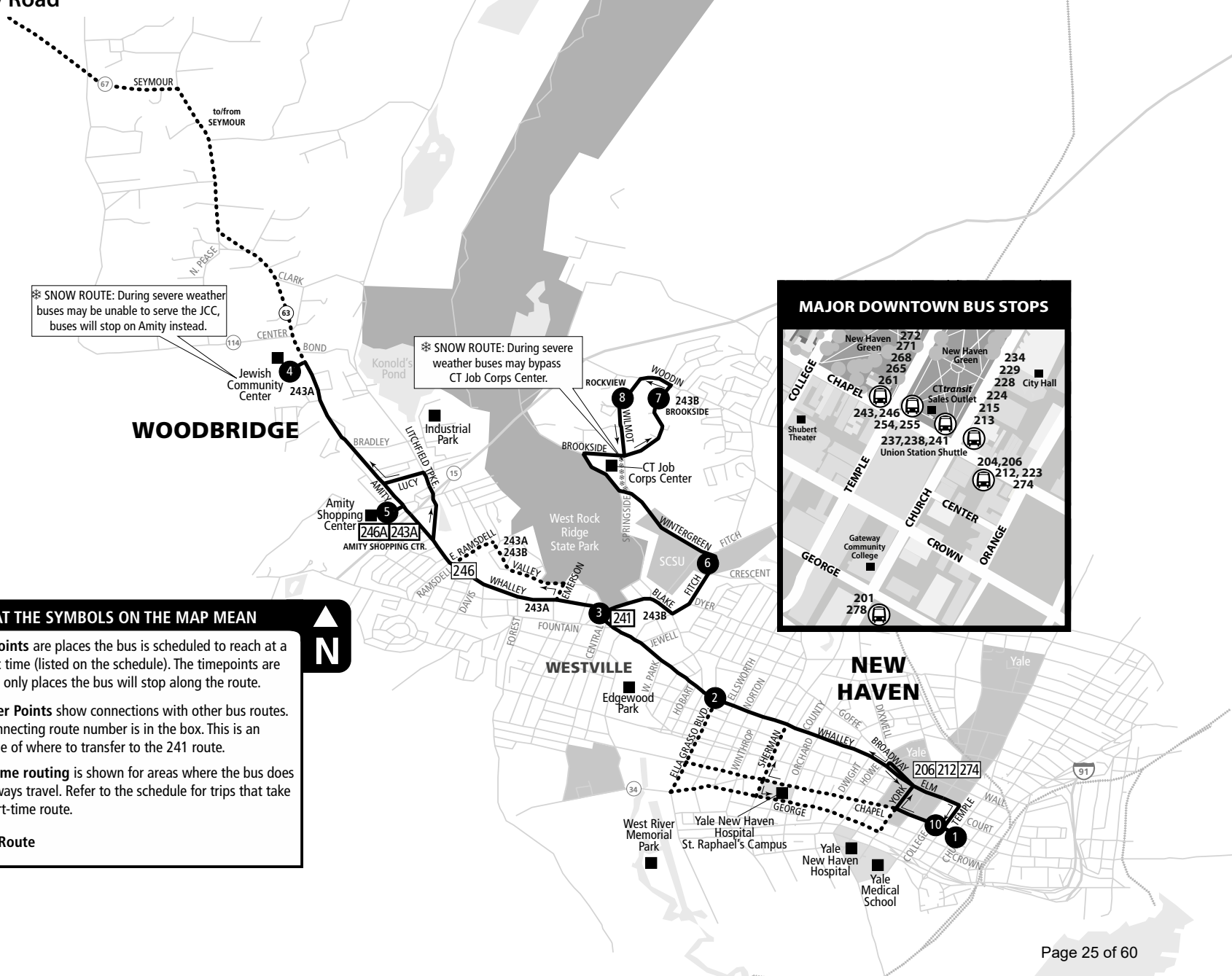
❄️ SNOW ROUTE: During severe weather buses may bypass CT Job Corps Center.

### MAJOR DOWNTOWN BUS STOPS

This inset map shows major downtown bus stops in New Haven, including New Haven Green, Chapel, Temple, Church, Center, Crown, Orange, and George. It also indicates connecting routes such as 272, 271, 268, 265, 261, 234, 229, 228, 224, 215, 213, 204, 206, 212, 223, 274, 201, 278, 243, 246, 254, 255, 237, 238, 241, and the Union Station Shuttle.

### WHAT THE SYMBOLS ON THE MAP MEAN

- 1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.
- 241** Transfer Points show connections with other bus routes. The connecting route number is in the box. This is an example of where to transfer to the 241 route.
- ⋯ Part-time routing is shown for areas where the bus does not always travel. Refer to the schedule for trips that take the part-time route.
- ❄️ Snow Route



243B Brookside  
243A Amity Road

## WEEKDAY SERVICE

New Haven ► Whalley Avenue ► Amity Rd/Rockview/Brookside								
Timepoints	1	2	3	4	5	6	7	8
Route	Downtown New Haven Chapel & Temple	Whalley & Boulevard	Westville Center Whalley & Blake	Jewish Community Center (243A)	Amity Road Terminus Amity Shopping Center (243A)	Southern CT State Univ Fitch Street	Brookside Terminus Augustine Street (243B)	Rockview (243B)
243B	4:25	4:33	4:36	..	..	4:39	4:45	4:48
243A	5:45	5:03	5:06	5:13	5:11	..	..	..
243A	5:15	5:22	5:25	..	5:32	..	..	..
243B	5:25	5:33	5:36	..	..	5:39	5:45	5:48
243A	5:35	5:42	5:45	..	5:52	..	..	..
243B	5:45	5:53	5:56	..	..	5:59	6:05	6:15
243A	5:50	5:58	6:01	5:08	5:06	..	..	..
243A	6:00	6:08	6:11	..	6:20	..	..	..
243B	6:10	6:18	6:21	..	..	6:24	6:30	6:35
243A	6:15	6:23	6:26	5:33	5:31	..	..	..
243A	6:20	6:28	6:31	..	6:40	..	..	..
243B	6:30	6:38	6:41	..	..	6:44	6:50	6:56
243A	6:40	6:48	6:51	..	7:00	..	..	..
243B	6:45	6:53	6:56	..	..	6:59	7:05	7:11
243A	6:55	7:03	7:06	..	7:15	..	..	..
243B	7:00	7:10	7:14	..	..	7:18	7:25	7:31
243A	7:05	7:15	7:19	7:31	7:37	..	..	..
243B	P7:20	P7:30	P7:34	..	..	P7:38	P7:45	P7:51
243B	7:20	7:30	7:34	..	..	7:38	7:45	7:51
243B	7:30	7:40	7:44	..	..	7:48	7:55	8:01
243A	7:40	7:50	7:54	..	8:04	..	..	..
243B	7:50	8:00	8:04	..	..	8:08	8:15	8:21
243B	8:00	8:10	8:14	..	..	8:18	8:25	8:31
243A	8:05	8:15	8:19	8:31	8:37	..	..	..
243B	8:15	8:25	8:29	..	..	8:33	8:40	8:51
243B	8:30	8:40	8:44	..	..	8:48	8:55	9:03
243A	8:45	8:55	8:59	9:11	9:17	..	..	..
243B	9:00	9:12	9:16	..	..	9:21	9:29	9:33
243A	9:15	9:27	9:31	..	9:42	..	..	..
243B	9:30	9:42	9:46	..	..	9:51	9:59	10:03
243A	9:45	9:57	10:01	10:13	10:18	..	..	..
243B	10:00	10:12	10:16	..	..	10:21	10:29	10:33
243A	10:15	10:27	10:31	..	10:42	..	..	..
243B	10:30	10:42	10:46	..	..	10:51	10:59	11:03
243A	10:45	10:57	11:01	11:13	11:18	..	..	..
243B	11:00	11:12	11:16	..	..	11:21	11:29	11:33
243A	11:15	11:27	11:31	..	11:42	..	..	..
243B	11:22	11:34	11:38	..	..	11:43	11:51	12:03
243B	11:32	11:44	11:48	..	..	11:53	12:01	12:18

243B Brookside  
243A Amity Road

## WEEKDAY SERVICE

New Haven ► Whalley Avenue ► Amity Rd/Rockview/Brookside								
Timepoints	1	2	3	4	5	6	7	8
Route	Downtown New Haven Chapel & Temple	Whalley & Boulevard	Westville Center Whalley & Blake	Jewish Community Center (243A)	Amity Road Terminus Amity Shopping Center (243A)	Southern CT State Univ Fitch Street	Brookside Terminus Augustine Street (243B)	Rockview (243B)
PM								
243A	11:45	11:57	12:01	12:13	12:18	..	..	..
243B	12:00	12:12	12:16	..	..	12:21	12:29	12:40
243A	12:15	12:27	12:31	..	12:42	..	..	..
243B	12:30	12:42	12:46	..	..	12:51	12:59	1:08
243A	12:45	12:57	1:01	1:13	1:18	..	..	..
243B	12:55	1:07	1:11	..	..	1:16	1:24	1:35
243B	1:05	1:17	1:21	..	..	1:26	1:34	1:46
243A	1:15	1:27	1:31	..	1:42	..	..	..
243B	1:30	1:42	1:46	..	..	1:51	1:59	2:13
243A	1:45	1:57	2:01	2:13	2:18	..	..	..
243B	2:00	2:12	2:16	..	..	2:21	2:29	2:40
243A	2:15	2:27	2:31	..	2:42	..	..	..
243B	2:27	2:39	2:43	..	..	2:48	2:56	3:08
243B	2:37	2:49	2:53	..	..	2:58	3:06	3:15
243A	2:50	3:02	3:06	3:19	3:24	..	..	..
243B	3:02	3:14	3:18	..	..	3:23	3:31	3:41
243B	3:15	3:27	3:31	..	..	3:36	3:44	3:54
243A	3:30	3:42	3:46	3:59	4:04	..	..	..
243B	3:40	3:52	3:56	..	..	4:01	4:09	4:17
243A	3:53	4:05	4:09	..	4:20	..	..	..
243B	4:00	4:13	4:18	..	..	4:23	4:31	4:37
243A	4:12	4:25	4:30	..	4:43	..	..	..
243B	4:21	4:34	4:39	..	..	4:44	4:52	4:56
243A	4:30	4:43	4:48	5:01	5:06	..	..	..
243B	4:40	4:53	4:58	..	..	5:03	5:11	5:15
243A	4:55	5:08	5:13	..	5:26	..	..	..
243B	5:05	5:18	5:23	..	..	5:28	5:36	5:40
243A	5:13	5:26	5:31	5:44	5:49	..	..	..
243B	5:27	5:40	5:45	..	..	5:50	5:58	6:11
243B	5:40	5:53	5:58	..	..	6:03	6:11	6:26
243A	6:00	6:13	6:18	6:31	6:36	..	..	..
243B	6:25	6:38	6:43	..	..	6:48	6:56	7:01
243A	6:40	6:53	6:58	..	7:08	..	..	..
243B	6:55	7:08	7:13	..	..	7:18	7:24	7:31
243B	7:15	7:28	7:33	..	..	7:38	7:44	7:46
243A	7:30	7:43	W7:48	7:59	8:03	..	..	..
243B	8:00	8:13	8:18	..	..	8:23	8:29	8:41
243A	E8:00	8:10	W8:14	8:25	8:29	..	..	..
243B	8:45	8:58	9:03	..	..	9:08	9:14	9:16
243A	E9:15	9:27	W9:32	..	9:43	..	..	..
243B	9:15	9:28	9:33	..	..	9:38	9:44	9:46
243B	10:15	10:28	10:33	..	..	10:38	10:44	10:51
243A	F10:45	10:57	W11:02	..	11:13	..	..	..
AM								
243B	F11:45	11:55	V11:59	..	..	12:08	12:13	12:17
243B	F12:45	12:55	V12:59	..	..	1:08	1:13	1:15

243B Brookside  
243A Amity Road

## WEEKDAY SERVICE

Rockview/Brookside/Amity Rd > Whalley Avenue > New Haven									
Timepoints	7	8	6	4	5	3	2	10	
Route	Brookside Terminus Augustine Street	Rockview	Southern CT State University Fitch Street	Jewish Community Center	Amity Road Terminus Amity Shopping Center	Westville Center Whalley & Blake	Whalley & Boulevard	Downtown New Haven Temple & Chapel	Continues to route
243	4:46	4:48	4:52	..	..	4:56	4:59	5:10	265B
243	..	..	..	..	5:32	5:41	5:44	5:55	265B
243	5:46	5:48	5:52	..	..	5:56	5:59	6:10	265R
243	..	..	..	..	6:02	6:11	6:14	6:25	265B
243	6:13	6:15	6:19	..	..	6:23	6:26	6:37	265R
243	..	..	..	..	6:29	6:38	6:41	6:52	265B
243	6:33	6:35	6:40	..	..	6:44	6:49	7:01	265S
243	..	..	..	..	6:46	6:55	7:00	7:12	265B
243	6:54	6:56	7:01	..	..	7:05	7:10	7:22	265R
243	..	..	..	..	7:01	7:10	7:15	7:27	..
243	7:09	7:11	7:16	..	..	7:20	7:25	7:37	265B
243	..	..	..	..	7:21	7:30	7:35	7:47	265S
243	7:29	7:31	7:36	..	..	7:40	7:45	7:57	265
243	..	..	..	7:31	7:41	7:50	7:55	8:07	265B
243	7:49	7:51	7:56	..	..	8:00	8:05	8:17	265R
243	7:59	8:01	8:06	..	..	8:10	8:15	8:27	265B
243	..	..	..	..	8:11	8:20	8:25	Y8:37	265
243	8:19	8:21	8:26	..	..	8:30	8:35	8:47	265B
243	8:29	8:31	8:36	..	..	8:40	8:45	8:57	265S
243	..	..	..	8:31	8:44	8:53	8:58	9:11	265B
243	8:49	8:51	8:57	..	..	9:02	9:07	9:20	271S
243	9:01	9:03	9:09	..	..	9:14	9:19	9:32	265R
243	..	..	..	9:11	9:20	9:29	9:34	9:47	265B
243	9:31	9:33	9:39	..	..	9:44	9:49	10:02	265S
243	..	..	..	..	9:50	9:59	10:04	10:17	265B
243	10:01	10:03	10:09	..	..	10:14	10:19	10:32	265R
243	..	..	..	10:13	10:20	10:29	10:34	10:47	265B
243	10:31	10:33	10:39	..	..	10:44	10:49	11:02	265S
243	..	..	..	..	10:50	10:59	11:04	11:17	265B
243	11:01	11:03	11:09	..	..	11:14	11:19	11:32	265R
243	..	..	..	11:13	11:20	11:29	11:34	11:47	265B
243	11:31	11:33	11:39	..	..	11:44	11:49	12:02	265S
243	..	..	..	..	11:50	11:59	12:04	12:17	265B

# 243 WHALLEY AVENUE

# WEEKDAY SERVICE

243B Brookside  
243A Amity Road

## Rockview/Brookside/Amity Rd ▶ Whalley Avenue ▶ New Haven

Timepoints **7** **8** **6** **4** **5** **3** **2** **10**

Bus Schedule Effective August 26, 2018

Route	Brookside Terminus Augustine Street	Rockview	Southern CT State University Fitch Street	Jewish Community Center	Amity Road Terminus Amity Shopping Center	Westville Center Whalley & Blake	Whalley & Boulevard	Downtown New Haven Temple & Chapel	Continues to route
PM									
243	12:01	12:03	12:09	..	..	12:14	12:19	12:32	265R
243	12:16	12:18	12:24	..	..	12:29	12:34	12:47	265B
243	..	..	..	12:13	12:30	12:39	12:44	12:57	265
243	12:38	12:40	12:46	..	..	12:51	12:56	1:09	265S
243	..	..	..	..	12:55	1:04	1:09	1:22	265B
243	1:06	1:08	1:14	..	..	1:19	1:24	1:37	265R
243	..	..	..	1:13	1:25	1:34	1:39	1:52	265B
243	A1:20	..	..	..	..	..	A1:33	A1:46	..
243	1:33	1:35	1:41	..	..	1:46	1:51	2:04	265B
243	A1:25	..	..	..	..	..	A1:38	A1:51	..
243	1:44	1:46	1:52	..	..	1:57	2:02	2:15	265S
243	..	..	..	..	1:58	2:09	2:14	2:27	265B
243	2:11	2:13	2:19	..	..	2:24	2:29	2:42	265R
243	..	..	..	2:13	2:28	2:39	2:44	2:57	265B
243	2:38	2:40	2:46	..	..	2:51	2:56	3:09	265S
243	..	..	..	..	2:53	3:04	3:09	3:22	265B
243	3:06	3:08	3:14	..	..	3:19	3:24	3:37	265R
243	C3:05	..	..	..	..	..	C3:18	C3:31	..
243	3:13	3:15	3:21	..	..	3:26	3:31	3:44	265S
243	C3:10	..	..	..	..	..	C3:23	C3:36	..
243	..	..	..	3:19	3:29	3:40	3:45	3:58	265B
243	3:39	3:41	3:47	..	..	3:52	3:57	4:11	265R
243	3:52	3:54	4:00	..	..	4:05	4:10	4:24	265B
243	..	..	..	3:59	4:07	4:18	4:23	4:37	265B
243	4:15	4:17	4:23	..	..	4:28	4:33	4:47	272
243	..	..	..	..	4:22	4:33	4:38	4:52	265S
243	4:35	4:37	4:43	..	..	4:48	4:53	5:07	265R
243	..	..	..	..	4:44	4:55	5:00	5:14	265B
243	4:54	4:56	5:02	..	..	5:07	5:12	5:26	265S
243	..	..	..	5:01	5:07	5:18	5:23	5:37	265B
243	5:13	5:15	5:21	..	..	5:26	5:31	5:45	..
243	..	..	..	..	5:28	5:39	5:44	5:58	265R
243	5:38	5:40	5:46	..	..	5:51	5:56	T6:10	..
243	..	..	..	5:47	S5:50	5:56	5:59	T6:13	274C
243	..	..	..	5:44	5:50	6:01	6:06	6:20	265B
243	6:09	6:11	6:15	..	..	6:19	6:23	6:35	..
243	6:24	6:26	6:30	..	..	6:34	6:38	6:50	265B
243	..	..	..	6:31	6:40	6:49	6:53	7:05	..
243	6:59	7:01	7:05	..	..	7:09	7:13	7:25	265B
243	..	..	..	..	7:22	7:31	7:35	7:47	274C
243	7:29	7:31	7:35	..	..	7:39	7:43	7:55	265B
243	7:44	7:46	7:50	..	..	7:54	7:58	8:10	..
243	..	..	..	7:59	8:15	8:24	8:28	8:40	265B
243	8:39	8:41	8:45	..	..	8:49	8:53	9:05	223
243	..	..	..	8:25	8:45	8:54	8:58	9:10	265B
243	9:14	9:16	9:20	..	..	9:24	9:28	9:40	265B
243	..	..	..	..	9:45	9:54	D9:58	10:11	271
243	9:44	9:46	9:50	..	..	9:54	9:58	10:10	265B
243	10:49	10:51	10:54	..	..	10:58	G11:00	T11:11	223
243	..	..	..	..	11:14	11:23	G11:27	11:40	265B
AM									
243	12:16	12:15	12:27	..	..	12:25	G12:27	12:40	228
243	1:13	1:15	1:18	..	..	1:22	G1:24	1:37	228

**243B** Brookside  
**243A** Amity Road

## WEEKDAY ROUTE KEY

**243B** Brookside  
**243A** Amity Rd

## WEEKDAY ROUTE KEY

**243** WHALLEY AV - Downtown New Haven

## NOTES

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

- No service is provided to that timepoint.
- Trip continues to Seymour, Ansonia and Derby via Route 63 & 67 and Silvermine Industrial Park (request Silvermine Park stop from the driver). Will only stop at Amity Shopping Center and JCC driveway entrance. Does not pull into timepoint of Amity or JCC.
- A** From Springside and Wintergreen Wednesday school days. Trip operates via Wintergreen Avenue, Farnham Avenue, Blake Street, Osborn Avenue to Whalley Avenue.
- C** From Springside and Wintergreen Monday, Tuesday, Thursday & Friday school days. Trip operates via Wintergreen Avenue, Farnham Avenue, Blake Street, Osborn Avenue to Whalley Avenue.
- D** From Whalley Avenue via Ella Grasso Blvd., Derby Avenue, George Street, York Street, Elm Street to Temple.
- E** Trip operates via West Chapel, Boulevard to Whalley.
- F** Trip operates via West Chapel, Sherman to Whalley.
- G** Via Whalley, Sherman, George, York, Elm, and Temple.
- P** Trip operates school days only.
- S** Will only stop at Amity Shopping Center and JCC driveway entrance. Does not pull into timepoint of Amity or JCC. Morning trip operates straight on Amity Road at the intersection of Whalley Avenue and Amity Road.
- T** Trip arrives on Temple at Center Green at the time shown.
- V** Trip continues to West Hills via Whalley, East Ramsdell, Valley to Blake. Trip then continues to Brookside.
- W** Trip continues to West Hills via Emerson, Valley, East Ramsdell to Whalley. Trip then continues to Amity Shopping Center.
- Y** Trip operates to Yale-New Haven Hospital via Congress, Howard and York St.

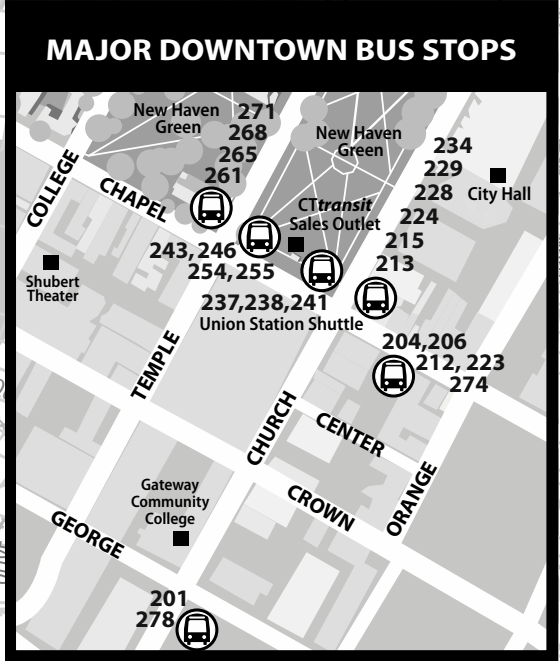
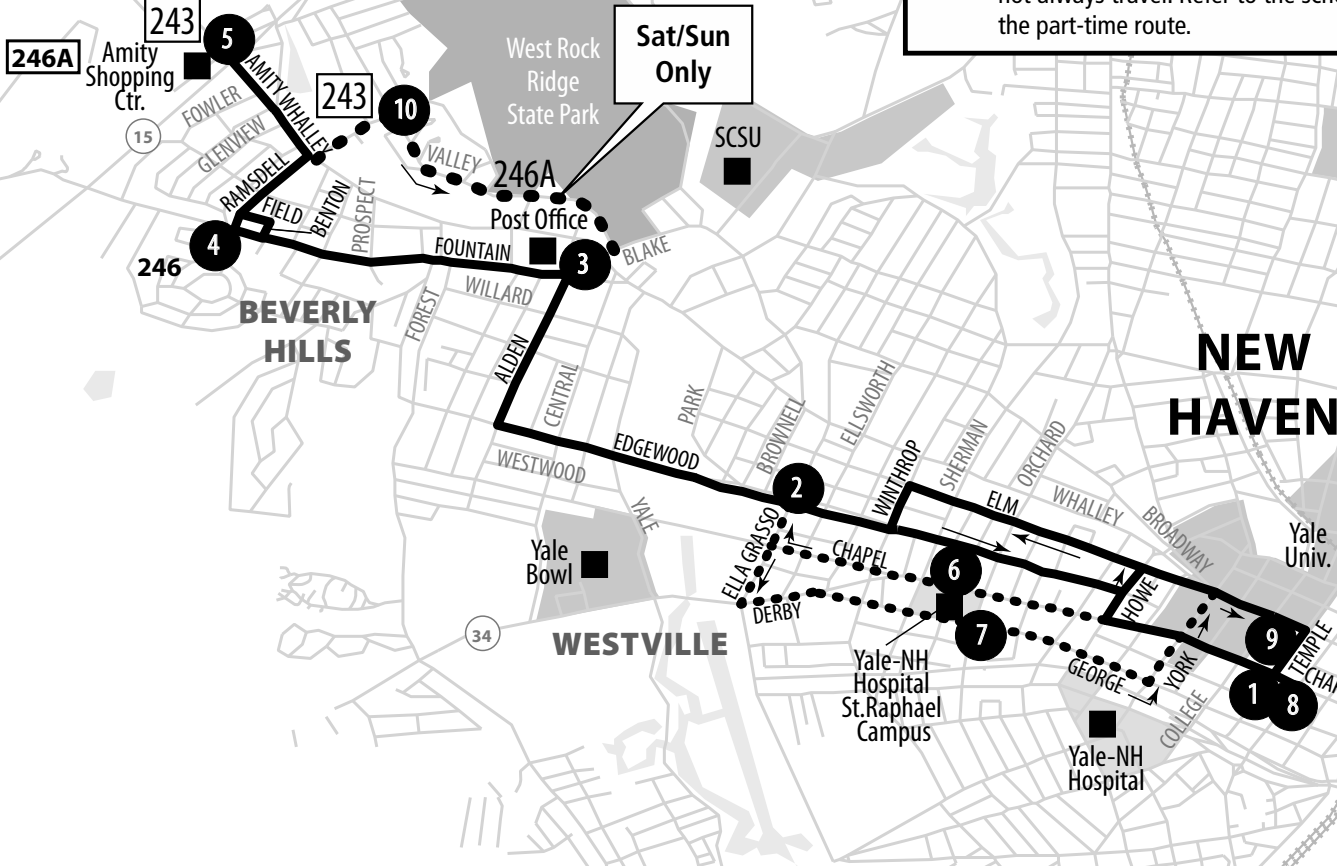
# 246 EDGWOOD AVENUE

246 Fountain St.  
246A Amity Rd.

Bus Schedule Effective October 8, 2017

## WHAT THE SYMBOLS ON THE MAP MEAN

- 1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.
- 243** Transfer Points show connections with other bus routes. The connecting route number is in the box. This is an example of where to transfer to the "243" route.
- ..... Part-time routing is shown for areas where the bus does not always travel. Refer to the schedule for trips that take the part-time route.



**246** Fountain St.

**246A** Amity Rd.

**WEEKDAY SERVICE**

**Downtown New Haven ➤ Beverly Hills**

Timepoints	1	2	3	4	5
	Downtown New Haven Chapel & Temple	Ella Grasso Boulevard & Edgewood	Alden & Fountain	Beverly Hills	Amity Shopping Center
<b>Route</b>					
<b>246A</b>	5:35	5:47	5:52	5:57	6:04
<b>246A</b>	5:55	6:07	6:12	6:17	6:24
<b>246A</b>	6:15	6:27	6:32	6:37	6:44
<b>246A</b>	6:35	6:47	6:52	6:57	7:04
<b>246A</b>	6:55	7:07	7:12	7:17	7:24
<b>246A</b>	F7:15	7:27	7:32	7:37	7:44
<b>246A</b>	7:35	7:47	7:52	7:57	8:04
<b>246A</b>	7:55	8:07	8:12	8:17	8:24
<b>246A</b>	8:15	8:27	8:32	8:37	8:44
<b>246A</b>	F8:35	8:47	8:52	8:57	9:04
<b>246A</b>	8:55	9:07	9:12	9:17	9:24
<b>246A</b>	9:12	9:24	9:29	9:34	9:41
<b>246</b>	9:40	9:52	9:57	10:02	..
<b>246</b>	10:10	10:22	10:27	10:32	..
<b>246</b>	10:40	10:52	10:57	11:02	..
<b>246</b>	11:10	11:22	11:27	11:32	..
<b>246</b>	11:40	11:52	11:57	12:02	..
<b>PM</b>					
<b>246</b>	12:10	12:22	12:27	12:32	..
<b>246</b>	12:40	12:52	12:57	1:02	..
<b>246</b>	1:10	1:22	1:27	1:32	..
<b>246A</b>	1:40	1:52	1:57	2:02	2:09
<b>246A</b>	2:00	2:12	2:17	2:22	2:29
<b>246A</b>	2:20	2:32	2:37	2:42	2:49
<b>246A</b>	2:40	2:52	2:57	3:02	3:09
<b>246A</b>	3:00	3:12	3:17	3:22	3:29
<b>246A</b>	3:20	3:32	3:37	3:42	3:49
<b>246A</b>	3:40	3:52	3:57	4:02	4:09
<b>246A</b>	4:00	4:12	4:17	4:22	4:29
<b>246A</b>	4:20	4:32	4:37	4:42	4:49
<b>246A</b>	4:40	4:52	4:57	5:02	5:09
<b>246A</b>	5:00	5:12	5:17	5:22	5:29
<b>246A</b>	5:20	5:32	5:37	5:42	5:49
<b>246</b>	5:40	5:52	5:57	6:02	..
<b>246</b>	6:25	6:37	6:42	6:47	..
<b>246</b>	F6:55	7:07	7:12	7:17	..
<b>246</b>	7:30	7:42	7:47	7:52	..

**ROUTE KEY**

**246** Fountain St

**246A** Amity Rd.

**Beverly Hills ➤ Downtown New Haven**

Timepoints	5	4	3	2	8	
	Amity Shopping Center	Beverly Hills	Alden & Fountain	Ella Grasso Boulevard & Edgewood	Downtown New Haven Chapel East of Church	Continues to route
<b>Route</b>						
<b>246</b>	6:11	6:18	6:23	6:28	U6:38	<b>223W</b>
<b>246</b>	6:31	6:38	6:43	6:48	6:58	<b>223W</b>
<b>246</b>	6:51	6:58	7:03	7:08	7:18	<b>223W</b>
<b>246</b>	7:11	7:18	7:23	7:28	7:38	<b>223W</b>
<b>246</b>	7:31	7:38	7:43	7:48	7:58	<b>223W</b>
<b>246</b>	7:51	7:58	8:03	8:08	8:18	<b>223W</b>
<b>246</b>	8:11	8:18	8:23	8:28	8:38	<b>223W</b>
<b>246</b>	8:31	8:38	8:43	8:48	8:58	<b>223W</b>
<b>246</b>	8:51	8:58	9:03	9:08	9:18	<b>223W</b>
<b>246</b>	9:11	9:18	9:23	9:28	9:38	<b>223W</b>
<b>246</b>	9:31	9:38	9:43	9:48	9:58	<b>223W</b>
<b>246</b>	9:48	9:55	10:00	10:05	10:15	<b>223W</b>
<b>246</b>	..	10:08	10:13	10:18	10:28	<b>223</b>
<b>246</b>	..	10:38	10:43	10:48	10:58	<b>223</b>
<b>246</b>	..	11:08	11:13	11:18	11:28	<b>223</b>
<b>PM</b>						
<b>246</b>	..	11:38	11:43	11:48	11:58	<b>223</b>
<b>246</b>	..	12:08	12:13	12:18	12:28	<b>223</b>
<b>246</b>	..	12:38	12:43	12:48	12:58	<b>223</b>
<b>246</b>	..	1:08	1:13	1:18	1:28	<b>223</b>
<b>246</b>	..	1:38	1:43	1:48	1:58	<b>223</b>
<b>246</b>	2:16	2:23	2:28	2:33	2:43	<b>223W</b>
<b>246</b>	2:36	2:43	2:48	2:53	3:03	<b>223W</b>
<b>246</b>	2:56	3:03	3:08	3:13	3:23	<b>223W</b>
<b>246</b>	3:16	3:23	3:28	3:33	3:43	<b>223W</b>
<b>246</b>	3:36	3:43	3:48	3:53	4:03	<b>223W</b>
<b>246</b>	3:56	4:03	4:08	4:13	4:23	<b>223W</b>
<b>246</b>	4:16	4:23	4:28	4:33	4:43	<b>223W</b>
<b>246</b>	4:36	4:43	4:48	4:53	5:03	<b>223W</b>
<b>246</b>	4:56	5:03	5:08	5:13	5:23	<b>223W</b>
<b>246</b>	5:11	5:18	5:23	N5:28	5:40	<b>223W</b>
<b>246</b>	5:51	5:58	6:03	6:08	U6:20	<b>223W</b>
<b>246</b>	..	6:13	6:18	6:23	U6:35	<b>223</b>
<b>246</b>	6:21	6:28	6:33	N6:38	U6:50	<b>223</b>
<b>246</b>	..	7:03	7:08	7:13	U7:25	<b>223</b>
<b>246</b>	..	7:33	7:38	N7:43	U7:55	<b>223</b>
<b>246</b>	..	8:18	8:23	8:28	U8:40	<b>223</b>
<b>246</b>	..	..	..	8:58	U9:10	<b>223</b>

**ROUTE KEY**

**246** Downtown New Haven



246 Fountain St.

246A Amity Rd.

## NOTES

Timepoints are places the bus is scheduled to reach at a specific time.

The timepoints are not the only places the bus will stop along the route.

.. No service is provided to that timepoint.

F Trip operates via West Chapel to Ella Grasso Blvd. It then continues via the regular route to Beverly Hills.

N Trip continues via Ella Grasso Blvd, George, York, Elm to Temple.

U Trip arrives on Temple at Center Green at the time shown.

# 254 WEST CHAPEL STREET

254 Ella Grasso Boulevard

Bus Schedule Effective October 8, 2017

### WHAT THE SYMBOLS ON THE MAP MEAN

- 1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.
- Part-time routing is shown for areas where the bus does not always travel. Refer to the schedule for trips that take the part-time route.

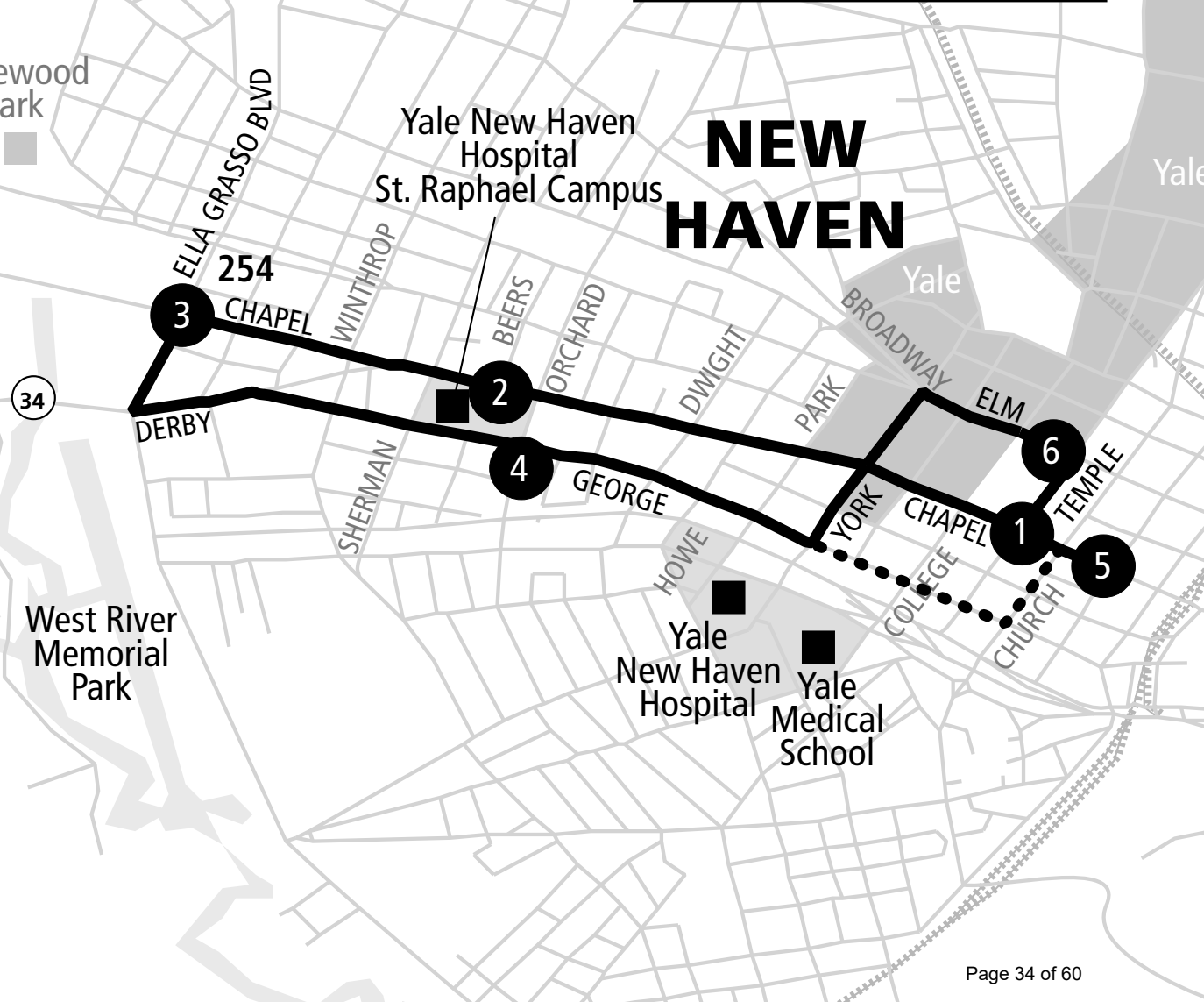


## WESTVILLE

## NEW HAVEN

### MAJOR DOWNTOWN BUS STOPS

New Haven Green 271, 268, 265, 261  
 New Haven Green 234, 229, 228, 224  
 City Hall 224  
 CTtransit Sales Outlet 215, 213  
 Union Station Shuttle 237, 238, 241  
 204, 206, 212, 223, 274  
 Gateway Community College 201, 278  
 Shubert Theater  
 243, 246, 254, 255



**WEEKDAY SERVICE**

**Dwtn New Haven ➤ West Chapel**

Timepoints	1	2	3
Route	Downtown New Haven Chapel & Temple	Yale New Haven Hospital St Raphael Campus Chapel & Beers (254, 255)	West Chapel & Ella Grasso Boulevard (254, 255)
254	5:25	5:30	5:35
255	6:00	6:05	6:08
254	6:15	6:20	6:25
254	6:30	6:35	6:40
255	6:45	6:50	6:53
254	7:05	7:11	7:15
246A	7:15	7:20	Q7:27
254	7:30	7:36	7:40
255	7:40	7:46	S7:49
254	7:55	8:01	8:05
255	8:10	8:16	S8:20
254	8:30	8:36	8:40
243A	8:35	8:40	Q8:47
255	9:10	9:16	S9:20
254	9:40	9:46	9:53
255	10:10	10:16	S10:20
254	10:40	10:46	10:53
255	11:10	11:17	S11:20
254	11:40	11:46	11:53

**West Chapel ➤ Downtown New Haven**

Timepoints	3	4	5	6	
Route	West Chapel & Ella Grasso Boulevard	Yale New Haven Hospital St Raphael Campus George & Orchard	Downtown New Haven Chapel East of Church	Downtown New Haven Temple & Chapel	Continues to route
254	5:49	5:53	..	P6:08	204
255	S6:12	6:15	..	P6:25	206
254	6:35	6:39	6:50	..	204
254	6:55	6:59	7:10	..	204M
255	S7:10	G7:14	G7:23	..	..
254	7:20	7:24	7:33	..	204
255	S7:31	7:35	7:44	..	204M
254	7:47	G7:51	G7:58	..	..
255	S7:57	8:01	8:13	..	204M
254	8:15	8:19	8:28	..	204
255	S8:32	G8:36	G8:43	..	228
254	8:53	8:57	9:08	..	204M
255	S9:23	9:27	9:38	..	204
254	9:53	9:57	10:08	..	204M
255	S10:20	10:25	10:38	..	204
254	10:53	10:57	11:08	..	204M
255	S11:20	11:25	11:38	..	204
254	11:53	11:57	12:08	..	204M

254 Ella Grasso Boulevard

WEEKDAY SERVICE

Dwtn New Haven ➤ West Chapel

Timepoints	1	2	3
	Downtown New Haven Chapel & Temple	Yale New Haven Hospital St Raphael Campus Chapel & Beers (254, 255)	West Chapel & Ella Grasso Boulevard (254, 255)
Route			
	PM		
255	12:10	12:17	S12:20
254	12:40	12:47	12:53
255	1:10	1:17	S1:20
254	1:40	1:47	1:53
255	2:10	2:17	S2:20
254	2:25	2:32	2:37
254	2:45	2:52	2:57
255	C3:00	3:07	S3:10
254	3:15	3:22	3:27
254	3:30	3:37	3:42
254	3:50	3:57	4:02
255	4:10	4:17	S4:21
254	4:20	4:27	4:32
254	4:35	4:42	4:47
255	C4:40	4:47	S4:51
254	4:50	4:57	5:02
254	5:05	5:12	5:17
255	C5:10	5:17	S5:21
254	5:30	5:37	5:42
254	5:50	5:57	6:02
255	6:25	6:32	S6:36
246	6:55	7:02	Q7:07
255	7:30	7:37	S7:41
243A	8:00	8:07	Q8:10
254	8:45	8:50	Q8:53
243A	9:15	9:20	Q9:23
243A	10:45	10:50	..
243B	11:45	11:50	..
	AM		
243B	12:45	12:50	..

ROUTE KEY

- 243A Whalley Ave - Amity Rd
- 243B Whalley Ave - Brookside
- 246 Fountain St
- 246A Fountain St - Amity Rd
- 254 Ella Grasso Blvd
- 255 Ansonia - Seymour

West Chapel ➤ Downtown New Haven

Timepoints	3	4	5	6	
	West Chapel & Ella Grasso Boulevard	Yale New Haven Hospital St Raphael Campus George & Orchard	Downtown New Haven Chapel East of Church	Downtown New Haven Temple & Chapel	
Route					Continues to route
	PM				
255	12:20	12:25	12:38	..	204
254	12:53	12:57	1:08	..	204M
255	S1:20	1:25	1:38	..	204
254	1:53	1:57	2:08	..	204M
255	S2:15	2:20	2:33	..	204
254	2:45	2:49	3:00	..	204M
254	3:00	3:04	3:15	..	274C
255	S3:15	3:20	3:33	..	204
254	3:33	3:37	3:48	..	274C
254	3:48	3:52	..	4:03	261
254	4:03	4:07	4:18	..	204
255	S4:26	4:30	4:40	..	..
254	4:38	4:42	4:53	..	204
254	4:48	4:52	5:03	..	204M
255	S4:54	G4:58	G5:08	..	201
254	5:03	5:07	5:18	..	204
254	5:18	5:22	5:33	..	204M
246	5:29	5:31	5:40	..	223W
254	5:45	5:49	6:00	..	215W
243	..	..	..	6:13	..
255	S6:04	6:08	..	P6:20	204M
254	6:14	6:18	..	P6:30	..
246	6:39	6:41	..	P6:50	223
255	S7:09	7:13	..	P7:25	..
246	7:44	7:48	..	P7:55	223
255	S8:24	G8:28	N8:35	..	224
243	S8:59	9:03	N9:10	..	..
243	9:59	10:00	..	10:10	..
243	..	11:03	..	P11:11	223
243	..	11:30	..	11:40	265B
	AM				
243	..	12:30	..	12:40	228
243	..	1:27	..	1:37	228

ROUTE KEY

- 243 Downtown New Haven
- 246 Downtown New Haven
- 254 Downtown New Haven
- 255 Downtown New Haven

**NOTES**

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

- .. No service is provided to that timepoint.
- C Trip can be boarded at Church & George several minutes earlier. Trip does not operate past Chapel & Orange.
- G Trip continues George to Church.
- P Trip arrives at Temple Street at Center Green at time shown.
- Q Trip operates via Chapel Street and continues right on Ella Grasso Blvd to Edgewood Ave. Trip arrives at Chapel Street & Ella Grasso Blvd at time shown.
- S Trip shown is at Derby and Ella Grasso.

***For connecting services call:******Greater Bridgeport Transit: (203) 333-3031******MetroNorth: (877) 690-5114******Milford Transit District: (203) 874-4507******Valley Transit District: (203) 735-6824***

# 255 WEST CHAPEL STREET

255 Ansonia-Seymour

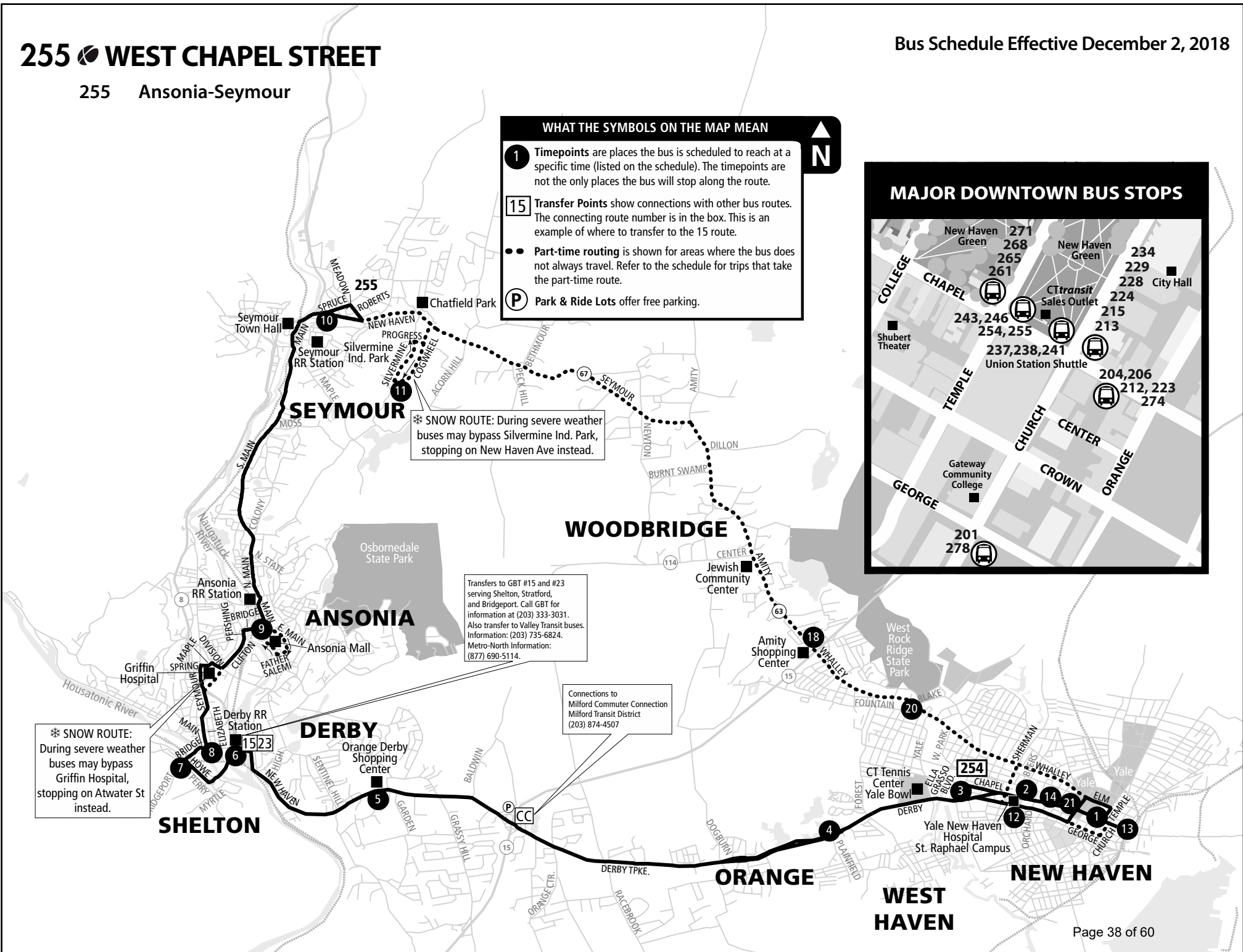
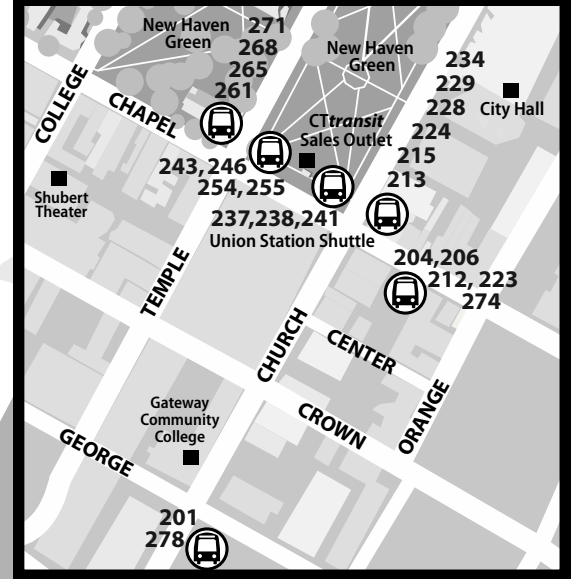
Bus Schedule Effective December 2, 2018

### WHAT THE SYMBOLS ON THE MAP MEAN

- 1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.
- 15** Transfer Points show connections with other bus routes. The connecting route number is in the box. This is an example of where to transfer to the 15 route.
- Part-time routing is shown for areas where the bus does not always travel. Refer to the schedule for trips that take the part-time route.
- P** Park & Ride Lots offer free parking.



### MAJOR DOWNTOWN BUS STOPS



\* SNOW ROUTE: During severe weather buses may bypass Silvermine Ind. Park, stopping on New Haven Ave instead.

Transfers to GBT #15 and #23 serving Shelton, Stratford, and Bridgeport. Call GBT for information at (203) 333-3031. Also transfer to Valley Transit buses. Information: (203) 735-6824. Metro-North Information: (877) 690-5114.

Connections to Milford Commuter Connection Milford Transit District (203) 874-4507

\* SNOW ROUTE: During severe weather buses may bypass Griffin Hospital, stopping on Atwater St instead.

255 Ansonia-Seymour

WEEKDAY SERVICE

	Downtown New Haven ▶ West Chapel/Route 34 ▶ Seymour										
Timepoints	1	2	3	4	5	6	7	8	9	10	11
	Downtown New Haven Chapel & Temple	Yale New Haven Hospital St Raphael Campus Chapel & Beers (254, 255)	West Chapel & Ella Grasso Boulevard (254, 255)	West Haven Derby & Plainfield (255)	Orange Derby Shopping Center (255)	Derby Railroad Station (255)	Shelton Howe & Cornell (255)	Derby Elizabeth & Main (255)	Ansonia Main & Bridge (255)	Seymour Spruce & New Haven (255)	Silvermine Industrial Park (255)
Route											
243A	4:55	:	:	:	:	:	:	:	:	5:20	:
243A	X5:50	:	:	:	:	:	:	:	:	6:20	X6:15
255	6:00	6:05	56:08	6:11	6:19	6:25	6:28	H6:30	6:38	#6:47	#6:53
243A	X6:15	:	:	:	:	:	:	:	:	6:46	X6:41
255	6:45	6:50	56:53	6:56	7:05	7:12	7:16	H7:18	7:27	7:37	:
255	7:40	7:46	57:49	7:52	8:01	8:07	8:11	H8:13	8:22	8:32	:
255	8:10	8:16	58:20	8:23	8:32	8:38	8:42	H8:44	8:53	9:03	:
255	9:10	9:16	59:20	9:23	9:32	9:38	9:42	*H9:44	*9:54	10:08	:
255	10:10	10:16	510:20	10:23	10:32	10:38	10:42	*H10:44	*10:54	11:08	:
255	11:10	11:17	511:20	11:23	11:32	11:38	11:42	*H11:44	*11:54	12:08	:
PM											
255	12:10	12:17	512:20	12:23	12:32	12:38	12:42	*H12:44	*12:54	1:08	:
255	1:10	1:17	51:20	1:23	1:32	1:38	1:42	*H1:44	*1:54	2:08	:
255	2:10	2:17	52:20	2:23	2:32	2:38	2:42	*H2:44	*2:54	3:41	3:13
255	C3:00	3:07	53:10	3:13	3:22	3:28	3:32	*H3:34	*3:44	3:58	:
255	4:10	4:17	54:21	4:25	4:35	4:42	4:46	4:49	4:57	5:08	:
255	C4:40	4:47	54:51	4:55	5:05	5:12	5:16	5:19	5:27	D5:37	D5:39
255	C5:10	5:17	55:21	5:25	5:35	5:42	5:46	5:49	5:57	6:08	:
255	6:25	6:32	56:36	6:40	6:50	6:57	7:01	7:03	*7:10	7:24	:
255	7:30	7:37	57:41	7:45	7:53	8:00	8:04	8:06	*8:13	:	:

ROUTE KEY

243A Whalley Ave - Amity Rd

255 Ansonia - Seymour

**WEEKDAY SERVICE**

Seymour ► West Chapel/Route 34 ► Downtown New Haven													
Timepoints	11	10	9	8	7	6	5	4	3	12	13	14	
Route	Silvermine Industrial Park	Seymour Spruce & New Haven	Ansonia Main & Bridge	Derby Elizabeth & Main	Shelton Howe & Cornell	Derby Railroad Station	Orange Derby Shopping Center	West Haven Derby & Plainfield	West Chapel & Ella Grasso Boulevard	Yale New Haven Hospital St Raphael Campus George & Orchard	Downtown New Haven Chapel East of Church	Downtown New Haven Temple & Chapel	Continues to route
255	..	5:30	5:42	5:50	5:51	5:55	6:01	6:09	S6:12	6:15	..	P6:25	206
255	..	6:25	H6:37	6:45	6:46	6:50	6:57	7:06	S7:10	G7:14	G7:23	..	..
255	..	6:46	H6:58	7:06	7:07	7:11	7:18	7:27	S7:31	7:35	7:44	..	204M
255	..	7:10	7:22	7:30	7:31	7:35	7:42	7:53	S7:57	8:01	8:13	..	204M
255	..	7:45	7:57	8:05	8:06	8:10	8:17	8:26	S8:32	G8:36	G8:43	..	228
255	..	8:38	8:49	8:57	8:58	9:02	9:09	9:19	S9:23	9:27	9:38	..	..
255	..	9:30	*H9:41	9:53	9:54	10:01	10:08	10:16	S10:20	10:25	10:38	..	204
255	..	10:30	*H10:41	10:53	10:54	11:01	11:08	11:16	S11:20	11:25	11:38	..	204
PM													
255	..	11:30	*H11:41	11:53	11:54	12:01	12:08	12:16	12:20	12:25	12:38	..	204
255	..	12:30	*H12:41	12:53	12:54	1:01	1:08	1:16	S1:20	1:25	1:38	..	204
255	..	1:25	*H1:36	1:48	1:49	1:56	2:03	2:11	S2:15	2:20	2:33	..	204
255	..	2:25	*H2:36	2:48	2:49	2:56	3:03	3:11	S3:15	3:20	3:33	..	204
255	3:38	3:41	H3:51	3:59	4:00	4:05	4:12	4:22	S4:26	4:30	4:40	..	..
255	..	4:09	4:20	4:28	4:29	4:33	4:40	4:50	S4:54	G4:58	G5:08	..	201
243	..	D5:39	..	..	..	..	..	..	..	..	..	6:13	..
255	..	5:17	*5:28	5:38	5:39	5:43	5:50	6:00	S6:04	6:08	..	P6:20	204M
255	..	6:22	*6:33	6:43	6:44	6:48	6:55	7:05	S7:09	7:13	..	P7:25	..
255	..	7:42	*7:53	8:03	8:04	8:08	8:13	8:20	S8:24	G8:28	N8:35	..	224

**ROUTE KEY**

- 243** Downtown New Haven
- 255** Downtown New Haven



**NOTES**

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

.. No service is provided to that timepoint.

\* Trip continues to the Ansonia Mall.

# Trip continues on request to Silvermine Industrial Park in Seymour.

C Trip can be boarded at Church & George several minutes earlier. Trip does not operate past Chapel & Orange.

D This trip does not stop at North Street or Spruce Street. Operates via Route 67 to Amity then continues downtown New Haven via Whalley.

G Trip continues George to Church.

H Trip continues to Griffin Hospital.

M Trip leaves Ansonia Mall at 8:30PM and stops on Pershing Dr. opposite Bridge St at the time shown.

N Trip arrives at Church & Chapel Streets at the time shown.

P Trip arrives at Temple Street at Center Green at time shown.

S Trip operates via Derby Avenue to and from Seymour. This bus stop is on Derby & Ella Grasso Blvd.

X Trip operates via Whalley, Amity to Route 67. Upon request, bus will continue to Silvermine Industrial Park in Seymour before arriving at Seymour.

***For connecting services call:***

***Greater Bridgeport Transit: (203) 333-3031***

***MetroNorth: (877) 690-5114***

***Milford Transit District: (203) 874-4507***

***Valley Transit District: (203) 735-6824***

# 274 SARGENT DRIVE

Bus Schedule Effective October 8, 2017

274 Long Wharf  
274C City Point

### WHAT THE SYMBOLS ON THE MAP MEAN

**1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.

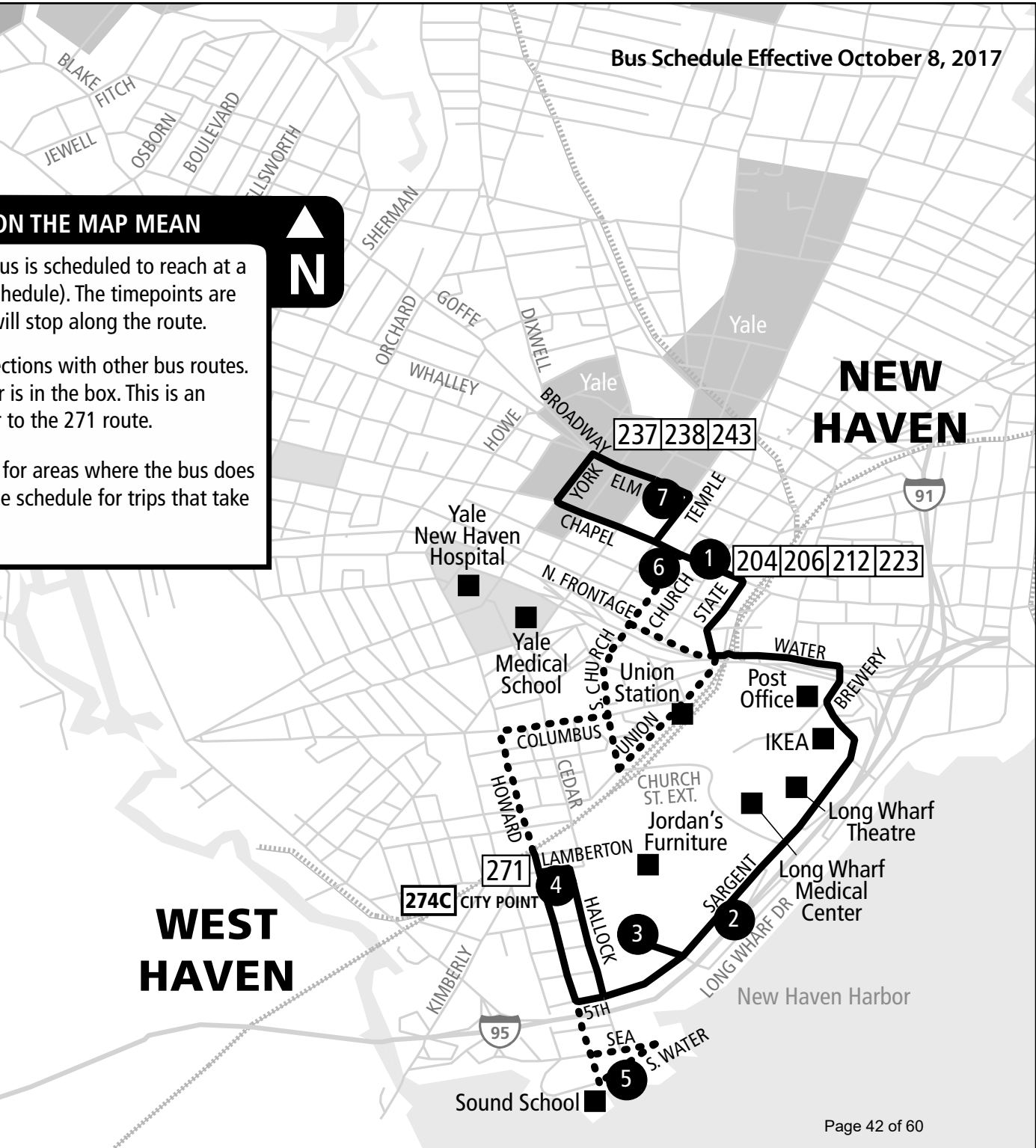
**271** Transfer Points show connections with other bus routes. The connecting route number is in the box. This is an example of where to transfer to the 271 route.

●●● Part-time routing is shown for areas where the bus does not always travel. Refer to the schedule for trips that take the part-time route.



### MAJOR DOWNTOWN BUS STOPS

Map showing major downtown bus stops with route numbers and bus icons. Locations include New Haven Green, City Hall, Union Station, and Gateway Community College.



274 Long Wharf

274C City Point

**WEEKDAY SERVICE**

<b>Downtown New Haven ▶ Long Wharf ▶ City Point</b>						
Timepoints	<b>7</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Route	Downtown New Haven Temple @ Center Green	Downtown New Haven Chapel East of Church	Sargent Drive & Long Wharf Drive	#1 Long Wharf	City Point Howard & Lamberton	Sound School South Water
274	5:45	5:46	A5:50	R	..	..
274C	6:15	6:16	6:23	R	6:27	..
274C	6:30	6:31	6:38	..	6:42	..
274C	6:45	6:46	6:54	R	7:01	7:05
274C	..	7:05	7:13	R	7:17	..
274C	..	7:15	7:22	7:24	..	7:29
274C	..	7:25	7:33	R	..	7:38
274C	..	7:35	7:43	R	..	7:51
274C	..	7:45	7:53	7:55	8:00	..
274C	..	8:05	8:13	8:15	8:20	..
274C	..	8:15	8:23	8:25	8:30	..
274C	..	8:30	8:38	8:40	8:45	8:49
274	..	8:45	8:53	8:55	..	..
274C	..	9:10	9:18	9:20	9:25	..
274	..	9:25	9:33	9:35	..	..
274C	..	9:40	9:48	9:50	9:55	..
274C	..	10:10	10:18	10:20	10:25	..
274C	..	10:40	10:48	10:50	10:55	..
274C	..	11:10	11:18	11:20	11:25	..
274C	..	11:40	11:48	11:50	11:55	..
PM						
274C	..	12:10	12:18	12:20	12:25	..
274C	..	12:40	12:48	12:50	12:55	..
274C	..	1:10	1:18	1:20	1:25	..
274C	..	1:40	1:48	1:50	1:55	..
274C	..	2:10	2:18	R	2:23	..
274C	..	2:40	2:48	R	2:53	..
274C	..	3:00	3:08	..	..	3:13
274C	..	3:10	3:19	3:21	3:26	..
274C	..	3:20	3:29	3:31	3:36	3:40
274C	..	3:35	3:43	R	3:47	3:51
274	..	3:50	3:58	4:00	..	..
274C	..	3:50	3:58	R	4:03	4:07
274C	..	4:10	4:18	R	4:22	4:27
274C	..	4:40	4:48	..	4:52	4:56
274C	..	5:10	5:18	..	5:22	..
274	..	5:25	5:33	5:35	..	..
274C	..	5:40	5:48	..	5:52	..
274	..	6:00	6:08	6:10	..	..
274C	6:25	6:26	6:33	..	6:36	..
274C	6:55	6:56	7:03	..	7:06	..
274	7:30	7:31	7:38	7:40	..	..
274C	8:00	8:01	8:08	..	8:11	..
274C	8:45	8:46	8:53	..	8:56	..
271	J9:45	..	J10:05	..	J9:58	..

**ROUTE KEY**  
**274** Long Wharf  
**274C** City Point

274 Long Wharf

274C City Point

**WEEKDAY SERVICE**

<b>City Point &gt; Long Wharf &gt; Downtown New Haven</b>						
Timepoints	<b>4</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>6</b>	
Route	City Point Howard & Lamberton	Sound School South Water	#1 Long Wharf	Sargent Drive & Long Wharf Drive	Downtown New Haven Chapel & Church	Continues to route
274	6:30	..	..	6:34	6:43	255
274	6:45	..	..	6:49	6:58	241
274	B7:01	7:05	..	7:09	7:18	..
274	7:25	..	..	7:29	7:38	241
274	7:45	*7:38	..	7:49	7:58	241
274	..	7:53	7:58	8:00	8:09	..
274	8:05	..	..	8:09	8:18	241
274	8:23	..	8:28	8:30	8:38	241
274	8:40	..	..	D8:44	D8:55	..
274	9:08	*9:01	9:13	9:15	9:23	241
274	9:38	..	9:43	9:45	9:53	241
274	10:08	..	10:13	10:15	10:23	241
274	10:38	..	10:43	10:45	10:53	241
274	11:08	..	11:13	11:15	11:23	241
274	11:38	..	11:43	11:45	11:53	241
<b>PM</b>						
274	12:08	..	12:13	12:15	12:23	241
274	12:38	..	12:43	12:45	12:53	241
274	1:03	..	1:08	1:10	1:18	241
274	..	V1:30	M	M	V1:45	..
274	1:33	..	1:38	1:40	1:48	241
274	2:03	..	2:08	2:10	2:18	241
274	..	..	2:31	2:33	2:43	241
274	..	S2:35	M	M	S2:50	255
274	2:33	..	..	2:40	2:50	..
274	3:00	..	3:05	3:07	3:17	241
274	..	3:15	..	3:20	3:27	..
274	3:30	..	3:35	3:37	3:47	241
274	B3:36	3:44	..	3:47	3:56	..
274	B3:47	4:00	4:05	4:06	4:14	241
274	B4:03	4:14	4:20	4:22	4:32	241
274	B4:22	4:34	4:40	4:42	4:52	241
274	B4:52	5:00	..	5:06	5:12	241
274	5:13	..	..	C5:18	C5:28	..
274	5:23	..	5:28	5:30	5:38	241
274	6:05	..	6:10	6:12	6:20	241
274	6:36	..	..	6:40	6:50	241
274	7:08	..	7:12	7:15	7:24	..
274	8:20	..	8:24	8:30	8:40	..
274	8:56	..	..	C9:05	E9:12	..
274	..	J9:58	..	C10:05	E10:12	224

**ROUTE KEY**

274 Downtown New Haven

**274** Long Wharf**274C** City Point**NOTES**

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

.. No service is provided to that timepoint.

\* Trip operates to City Point before continuing to downtown New Haven.

A Via 5<sup>th</sup> Street, Howard Avenue to Sea Street.

B Trip continues outbound to South Water & Sea Street, then continues to downtown New Haven.

C To Church Street via Water Street and No. Frontage Road.

D Trip operates to downtown New Haven via Sargent Drive, Church Street Ext., Union Station, Union Avenue, State Street, Chapel Street.

E Trip arrives at Church & Chapel at the time shown.

J Trip leaves from Temple & Chapel and continues to Ella Grasso Boulevard, then returns to downtown New Haven via Sargent Drive.

M Via Howard, Columbus, Church.

R BY REQUEST ONLY, bus will operate to # 1 Long Wharf Drive.

S Trip operates Tuesday through Friday on school days only.

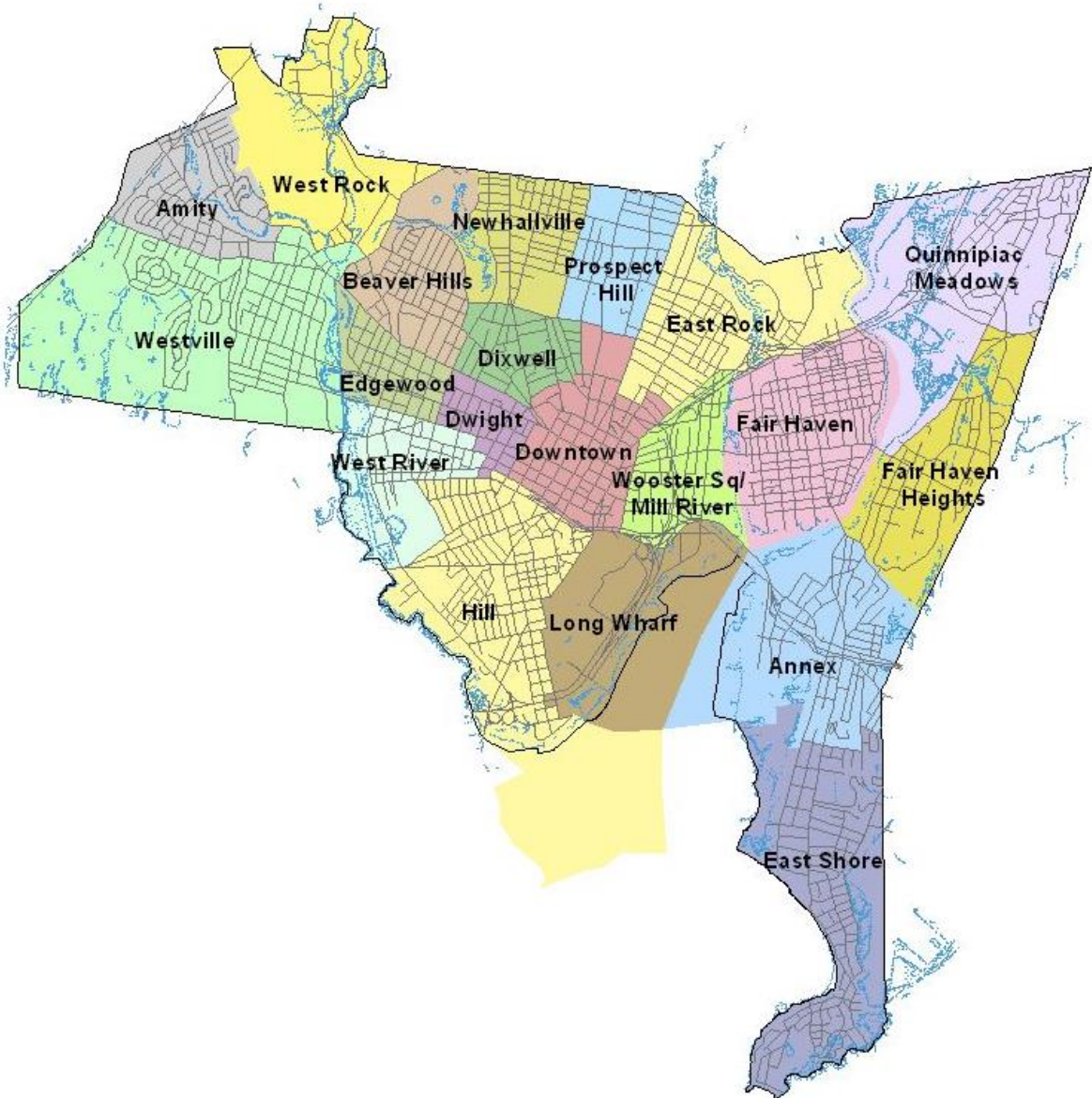
V Trip operates Monday on school days only.

## **Exhibit B**

# New Haven Bus Lines and Neighborhoods



# New Haven Neighborhoods





# Patient Example Scenarios Edgewood Neighborhood

Leaving from Edgewood Ave

1 Bus Lines:  
246 turns into 274C











2:52 PM - 3:17 PM (25 min)   

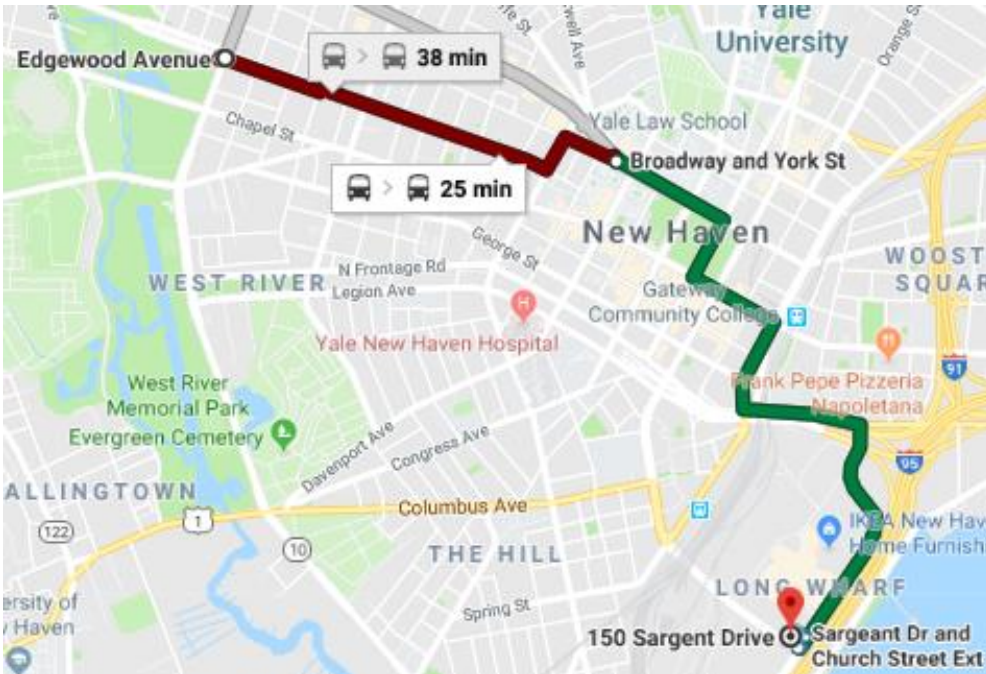
 **246** >  **241**

2:53 PM from Edgewood Ave and Ella T Grasso Blvd

 2 min

## SCHEDULE EXPLORER

- 2:52 PM  **Edgewood Ave**  
New Haven, CT
-  Walk  
About 1 min, 79 ft
- 2:53 PM  **Edgewood Ave and Ella T Grasso Bl...**
-  **246** 246 - EDGEWOOD AVE-Downtown New Haven  
6 min (12 stops)
- 2:59 PM  **Broadway and York St**
- 3:03 PM  **241** 241 - GOFFE ST-Downtown New Haven  
5 min (2 stops) - on time  
Continue on the same vehicle
-  **274** 274C - SARGENT DR-Long Wharf-City Point  
6 min (9 stops)
- 3:16 PM  **Sargeant Dr and Church Street Ext**
-  Walk  
About 1 min, 364 ft
- 3:17 PM  **150 Sargent Dr**  
New Haven, CT 06511



# Patient Example Scenarios West River Neighborhood

Leaving from Miller Street

1 Bus Line:  
254

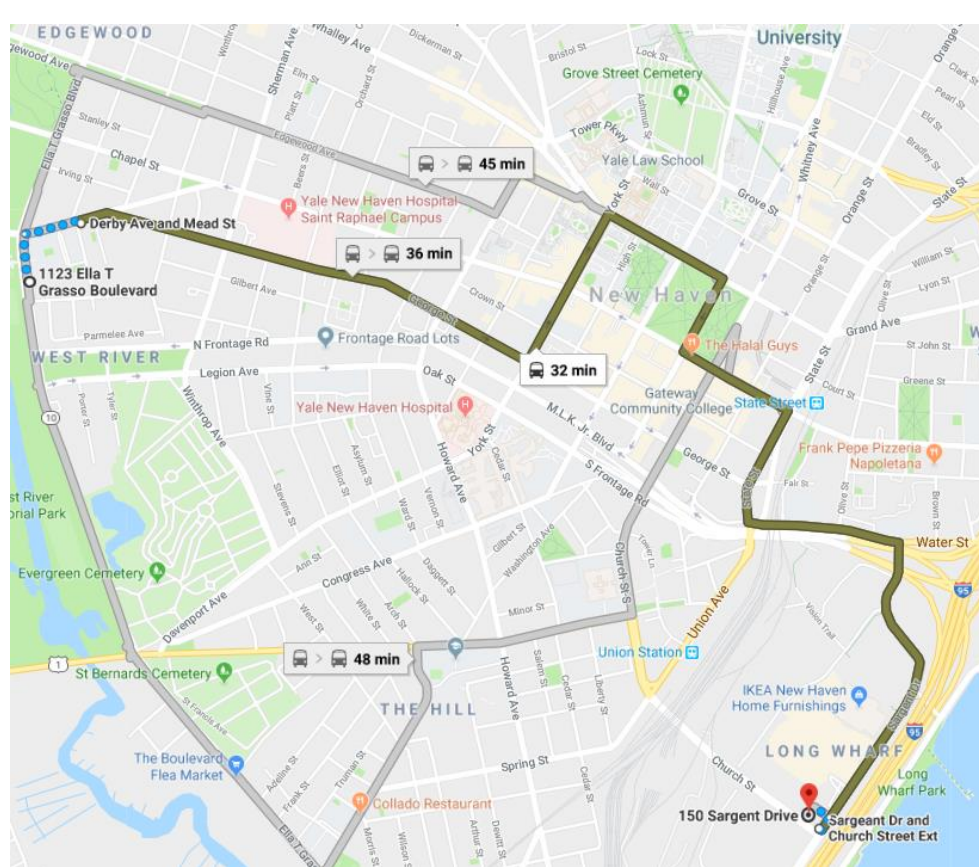
2:56 PM - 3:28 PM (32 min)

**254**

3:01 PM from Derby Ave and Mead St - **on time**

7 min

[SCHEDULE EXPLORER](#)



2:56 PM **1123 Ella T Grasso Blvd**  
New Haven, CT 06511

Walk  
About 5 min, 0.2 mi

3:01 PM **Derby Ave and Mead St**

**254** 254 - GEORGE ST-Downtown  
New Haven  
About 14 min (15 stops) - **on time**

Continue on the same vehicle

**274** 274C - SARGENT DR-Long  
Wharf-City Point  
About 6 min (9 stops)

3:26 PM **Sargeant Dr and Church Street Ext**

Walk  
About 2 min, 364 ft

3:28 PM **150 Sargent Dr**  
New Haven, CT 06511

# Patient Example Scenarios

## Dixwell Neighborhood

Leaving from County Street

1 Bus Line:  
241

12:03 PM - 12:19 PM  
(16 min)



**241**

12:03 PM from Goffe St and County St - 4 min late

2 min every 30 min

[SCHEDULE EXPLORER](#)

- 12:03 PM **County St**  
New Haven, CT 06511
- 11:59 AM **Goffe St and County St**  
12:03 PM
- 241** 241 - GOFFE ST-Downtown New Haven  
8 min (7 stops) - 4 min late  
Continue on the same vehicle
- 274** 274C - SARGENT DR-Long Wharf-City Point  
6 min (9 stops)
- 12:17 PM **Sargeant Dr and Church Street Ext**
- Walk**  
About 2 min , 364 ft
- 12:19 PM **150 Sargent Dr**  
New Haven, CT 06511



# Patient Example Scenarios

## Dwight Neighborhood

Leaving from Elm Street

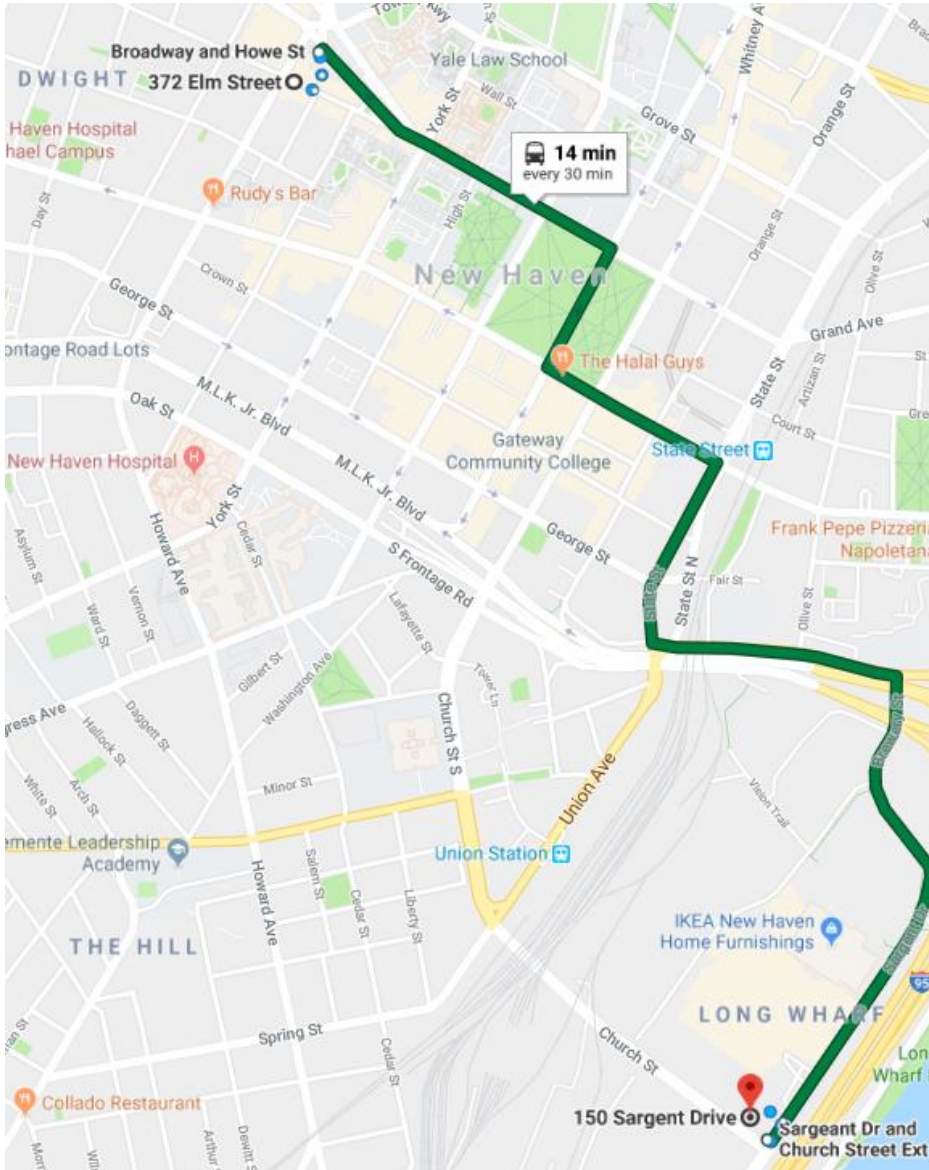
1 Bus Line:  
241

12:07 PM - 12:21 PM  
(14 min)



12:08 PM from Broadway and Howe St - 5 min late  
3 min every 30 min

[SCHEDULE EXPLORER](#)



12:07 PM ○ 372 Elm St  
New Haven, CT 06511

Walk  
About 1 min, 436 ft

12:03 PM ○ Broadway and Howe St  
12:08 PM

**241** 241 - GOFFE ST-Downtown New Haven  
5 min (3 stops) - 5 min late  
Continue on the same vehicle

**274** 274C - SARGENT DR-Long Wharf-City Point  
6 min (9 stops)

12:19 PM ○ Sargeant Dr and Church Street Ext

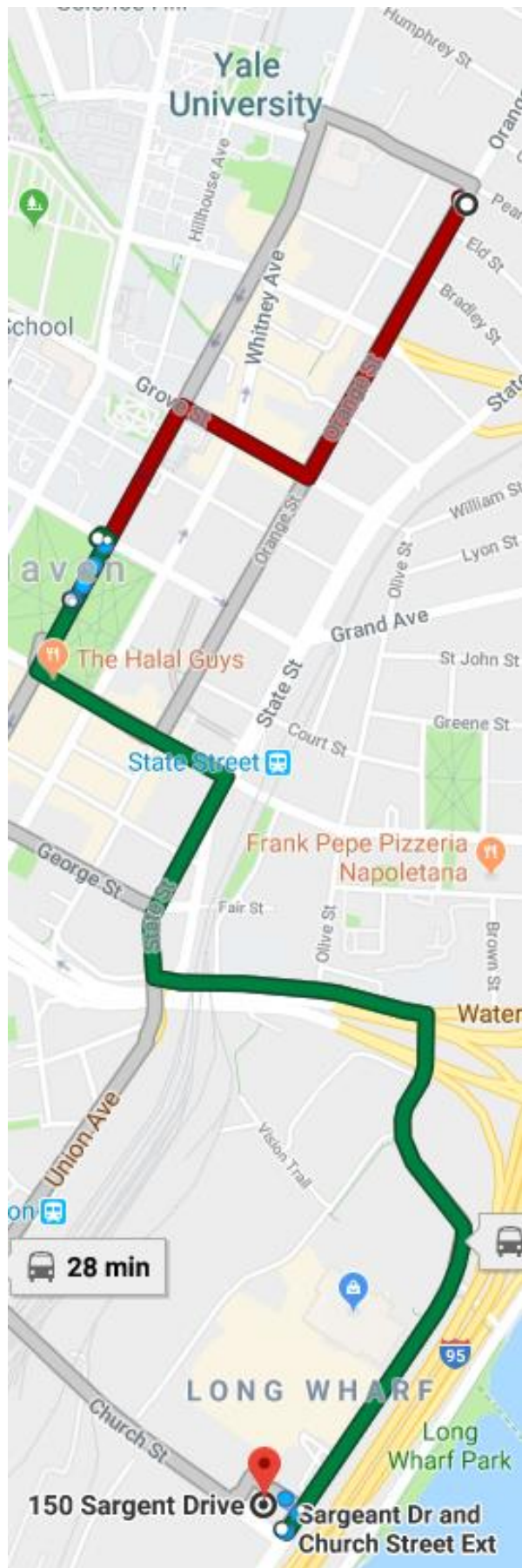
Walk  
About 2 min, 364 ft

12:21 PM ● 150 Sargent Dr  
New Haven, CT 06511

# Patient Example Scenarios East Rock Neighborhood

Leaving from Orange St.

Bus Line:  
224 to 241



1:52 PM - 2:17 PM (25 min)

224 > 241

1:52 PM from Orange St and Pearl St - on time  
3 min

SCHEDULE EXPLORER

- 1:52 PM **511 Orange St**  
New Haven, CT 06511
- 1:52 PM **Orange St and Pearl St**
- 224** 224 - STATE ST-Downtown New Haven  
4 min (6 stops) - on time
- 1:56 PM **Temple St and N H Green**
- Walk**  
About 2 min
- 2:05 PM **Elm St and Temple St**
- 241** 241 - GOFFE ST-Downtown New Haven  
3 min (non-stop) - on time  
Continue on the same vehicle
- 274** 274C - SARGENT DR-Long Wharf-City Point  
6 min (9 stops)
- 2:16 PM **Sargeant Dr and Church Street Ext**
- Walk**  
About 1 min, 364 ft
- 2:17 PM **150 Sargent Dr**  
New Haven, CT 06511

# Patient Example Scenarios New Hallville Neighborhood

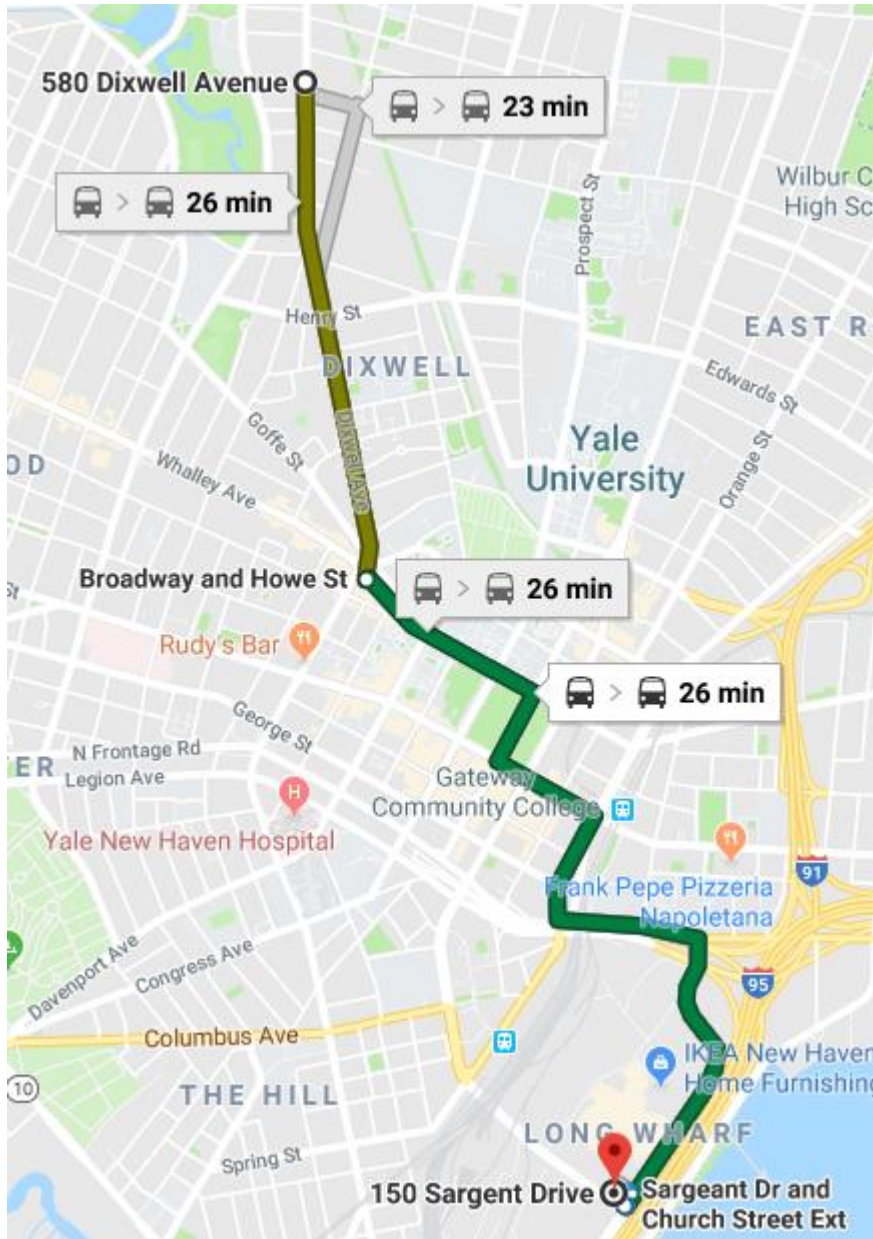
Leaving from Dixwell Ave.

1 Bus Line:  
238 to 241











12:51 PM - 1:17 PM (26 min)   

 **238** >  **241**

12:51 PM from Dixwell Ave and Ford St  
 2 min



## SCHEDULE EXPLORER

12:51 PM		<b>580 Dixwell Ave</b> New Haven, CT 06511
		Walk About 1 min, 16 ft
12:51 PM		<b>Dixwell Ave and Ford St</b>
		<b>238</b> 238 - DIXWELL AVE-Downtown New Haven ✓ 8 min (11 stops)
12:59 PM 1:03 PM		<b>Broadway and Howe St</b>
		<b>241</b> 241 - GOFFE ST-Downtown New Haven ✓ 5 min (3 stops) · on time Continue on the same vehicle
		<b>274</b> 274C - SARGENT DR-Long Wharf-City Point ✓ 6 min (9 stops)
1:16 PM		<b>Sargeant Dr and Church Street Ext</b>
		Walk ✓ About 1 min, 364 ft
1:17 PM		<b>150 Sargent Dr</b> New Haven, CT 06511

# Patient Example Scenarios Downtown Neighborhood

Leaving from Temple St.

Bus Line:  
241

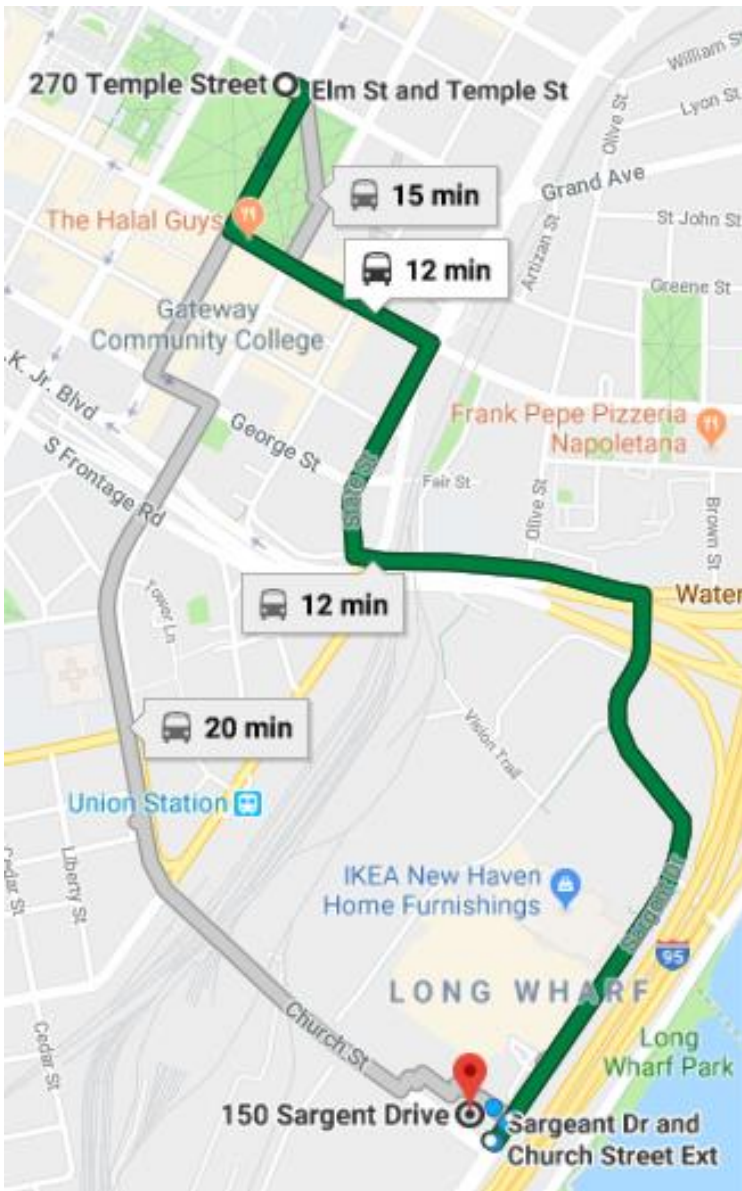
1:05 PM - 1:17 PM (12 min)



241

1:05 PM from Elm St and Temple St · on time  
 2 min

[SCHEDULE EXPLORER](#)



- 1:05 PM 270 Temple St  
New Haven, CT 06511
- Walk  
About 1 min , 66 ft
- 1:05 PM Elm St and Temple St
- 241** 241 - GOFFE ST-Downtown New Haven  
✓ 3 min (non-stop) · on time  
Continue on the same vehicle
- 274** 274C - SARGENT DR-Long Wharf-City Point  
✓ 6 min (9 stops)
- 1:16 PM Sargeant Dr and Church Street Ext
- Walk  
✓ About 1 min , 364 ft
- 1:17 PM 150 Sargent Dr  
New Haven, CT 06511

# Patient Example Scenarios Fair Haven Neighborhood

Leaving from Grand Ave.

Bus Lines:  
215 to 274

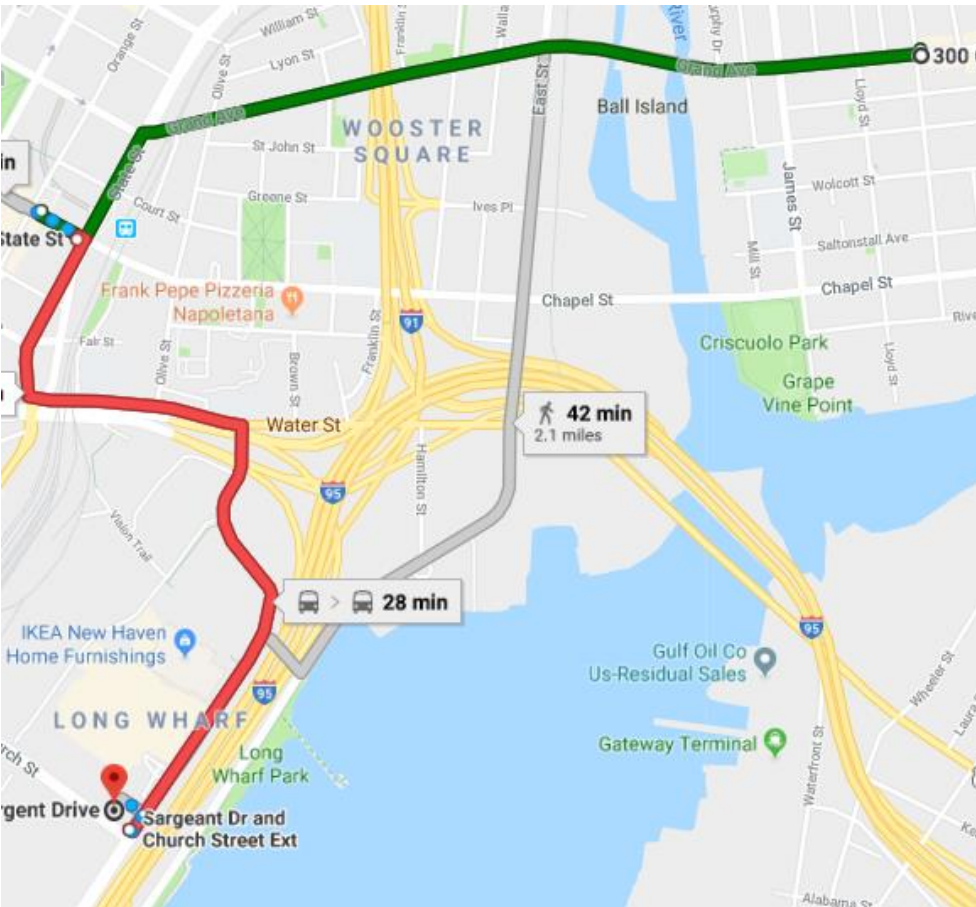
1:24 PM - 1:47 PM (23 min)



215 > 274

1:24 PM from Grand Ave and Blatchley Ave  
 2 min

[SCHEDULE EXPLORER](#)



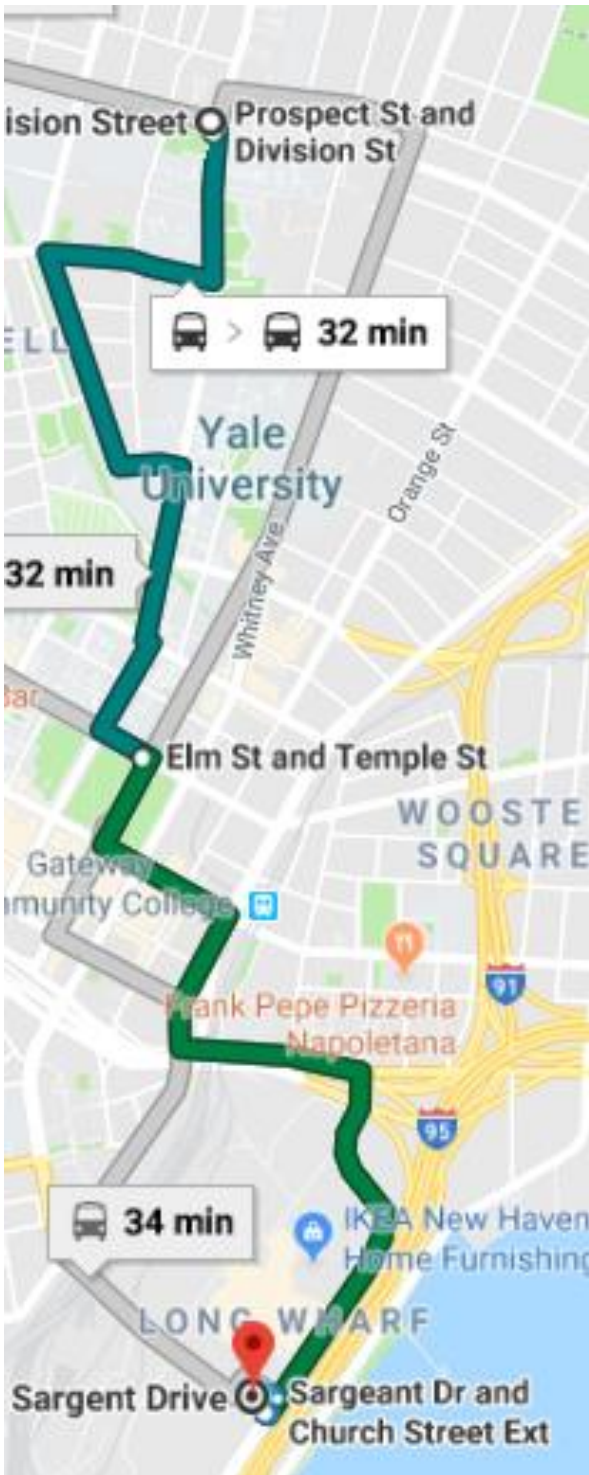
- 1:24 PM 300 Grand Ave  
New Haven, CT 06513
- 1:24 PM Grand Ave and Blatchley Ave
- 215** 215 - NEW HAVEN via Grand Ave  
 v 11 min (12 stops)
- 1:35 PM Chapel St and Orange St
- Walk  
 v About 1 min
- 1:40 PM Chapel St and State St
- 274** 274C - SARGENT DR-Long Wharf-City Point  
 v 6 min (8 stops) · on time
- 1:46 PM Sargeant Dr and Church Street Ext
- Walk  
 v About 1 min , 364 ft
- 1:47 PM 150 Sargeant Dr  
New Haven, CT 06511



# Patient Example Scenarios Prospect Hill Neighborhood

Leaving from Division St.

Bus Lines:  
234 to 241



9:45 AM - 10:17 AM  
(32 min)



234 > 241

9:46 AM from Prospect St and Division St · on time  
2 min

[SCHEDULE EXPLORER](#)

- 9:45 AM ○ 100 Division St  
New Haven, CT 06511
- Walk  
About 1 min, 154 ft
- 9:46 AM ○ Prospect St and Division St
- 234 234 - WINCHESTER AVE-Downtown New Haven  
10 min (11 stops) · on time
- 9:56 AM  
10:05 AM ○ Elm St and Temple St
- 241 241 - GOFFE ST-Downtown New Haven  
3 min (non-stop) · on time  
Continue on the same vehicle
- 274 274C - SARGENT DR-Long Wharf-City Point  
6 min (9 stops)
- 10:16 AM ○ Sargeant Dr and Church Street Ext
- Walk  
About 1 min, 364 ft
- 10:17 AM ● 150 Sargent Dr  
New Haven, CT 06511

# Patient Example Scenarios Westville Neighborhood

Leaving from Emerson St.

Bus Lines:  
241

1:19 PM - 1:47 PM (28 min)



241

1:19 PM from Valley St and Emerson St · on time

2 min

SCHEDULE EXPLORER



1:19 PM 120 Emerson St  
New Haven, CT 06515

Walk  
About 1 min, 0.0 mi

1:19 PM Valley St and Emerson St

**241** 241 - GOFFE ST-Downtown New Haven

✓ 19 min (24 stops) · on time

Continue on the same vehicle

**274** 274C - SARGENT DR-Long Wharf-City Point

✓ 6 min (9 stops)

1:46 PM Sargeant Dr and Church Street Ext

Walk  
✓ About 1 min, 364 ft

1:47 PM 150 Sargent Dr  
New Haven, CT 06511

# Patient Example Scenarios Beaver Hills Neighborhood

Leaving from Colony Rd.

Bus Line:  
241

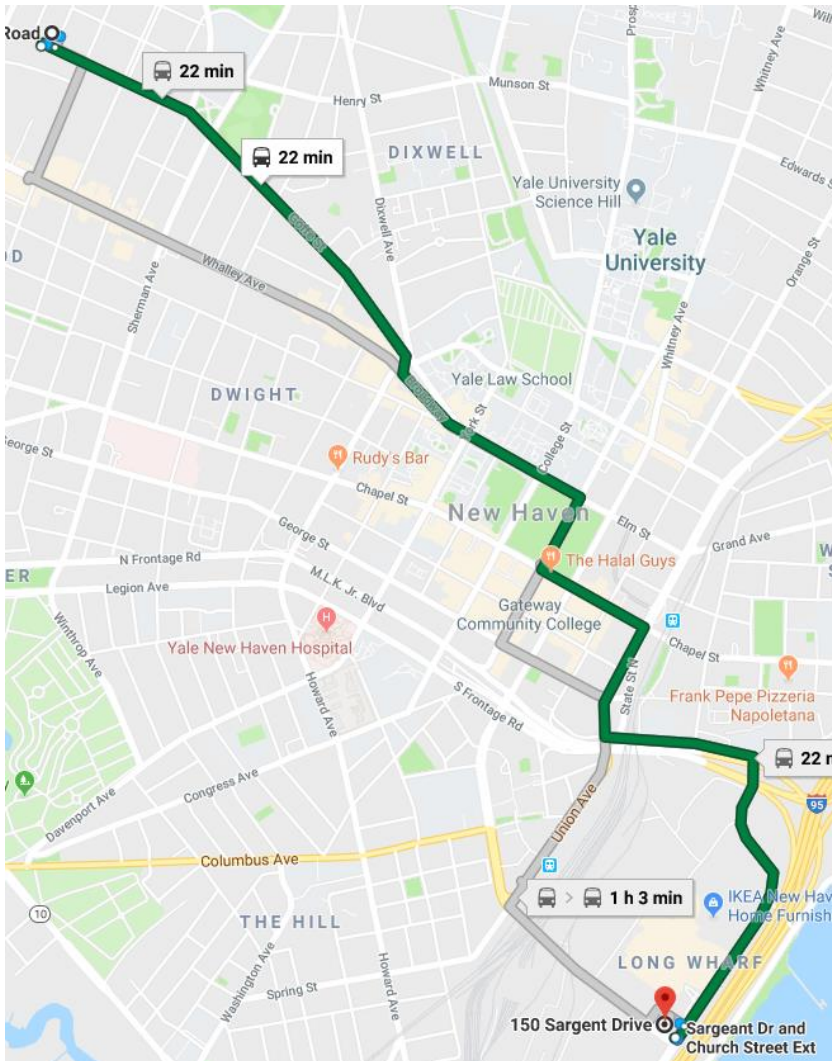
12:55 PM - 1:17 PM (22 min)   

 **241**

12:56 PM from Goffe Ter and Opp Colony Rd · on time

 2 min

 [SCHEDULE EXPLORER](#)



12:55 PM  **16 Colony Rd**

New Haven, CT 06511



Walk

∨ About 1 min , 289 ft

12:56 PM  **Goffe Ter and Opp Colony Rd**



**241** 241 - GOFFE ST-Downtown New Haven


∨ 12 min (14 stops) · on time

Continue on the same vehicle



**274** 274C - SARGENT DR-Long Wharf-City Point

∨ 6 min (9 stops)

1:16 PM  **Sargent Dr and Church Street Ext**



Walk

∨ About 1 min , 364 ft

1:17 PM  **150 Sargent Dr**

New Haven, CT 06511

# Patient Example Scenarios Hill Neighborhood

Leaving from Davenport Ave.

1 Bus Line:  
265 to 274

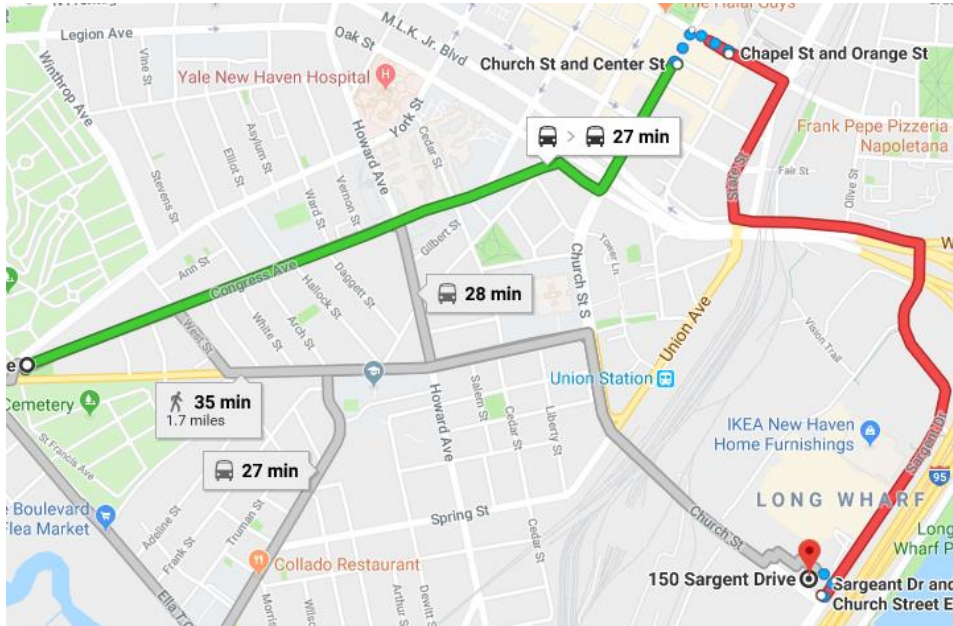
12:50 PM - 1:17 PM (27 min)  


 **265** >  **274**

12:50 PM from Congress Ave and Davenport Ave

 4 min

## SCHEDULE EXPLORER




 **265** 265 - CONGRESS AVE-  
Downtown New Haven  
▼ 10 min (11 stops)


1:00 PM  **Church St and Center St**

 Walk  
▼ About 3 min

1:10 PM  **Chapel St and Orange St**

 **274** 274C - SARGENT DR-Long  
Wharf-City Point  
▼ 6 min (9 stops) · on time

1:16 PM  **Sargeant Dr and Church Street Ex**

 Walk  
▼ About 1 min , 364 ft

1:17 PM  **150 Sargent Dr**  
New Haven, CT 06511