

OHS CONNECTICUT Office *of* Health Strategy

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IN THE MATTER OF:

Via Electronic CON Portal Only

Certificate of Need Application by Yale New Haven Hospital Docket Number: 18-32231-CON

ORDER

The Office of Health Strategy ("OHS") issued an Order, dated November 30, 2018, requiring the Applicant to submit certain information. OHS has additional questions regarding the Applicant's submissions. Therefore, the Applicant is hereby ordered to provide the following information to OHS on or before the close of business on January 3, 2019:

- 1. Specify whether Medicaid patients will be eligible for the Uber ride share service proposed by the Applicant.
- 2. Indicate whether there is, or will be, a cap on the allocation of resources used to fund the Uber ride share service for patients. Additionally, disclose whether the Applicant has considered any alternatives if utilization exceeds projected use. If so, please describe those alternatives.
- 3. Will patients utilizing the Uber ride share service need access to a smart phone to arrange transportation to and from appointments? Has the Applicant considered alternatives for patients who want to use this service, but who do not have access to smart phones?
- 4. Excluding Veyo, list all available modes of transportation for patients requiring special transportation assistance.
- 5. Page 9 of Exhibit O states, in relevant part, that "federal laws prohibit health care providers such as YNHH and the Health Centers from offering monetary benefits to induce patients to seek care from a particular provider or at a particular location." The Applicant proposes offering assistance to its existing patients through a Patient Assistance Fund, to "mitigate negative financial impact to PCC patients who would have been eligible for financial assistance at the PCC." Has the Applicant considered any alternative policies that would allow new patients to access to the Patient Assistance Fund? If so, elaborate.
- 6. Indicate whether the Applicant has considered how it will communicate the availability of family planning services to women receiving services at the Cornell Scott Hill Health Center ("CSHCC") if CSHHH is precluded from doing so under federal law?

- 7. Are there any plans in place to ensure that patients will continue to have timely access to prescribed medications?
- 8. Disclose who owns the property located at 150 Sargent Drive, New Haven, CT.

Micheala L. Mitchell Hearing Officer